::: BlackBerry.

BlackBerry solution comparison chart

This quick reference compares supported devices and features across several BlackBerry solutions.

Device support

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Supported devices	Supports devices running BlackBerry 7.1 and earlier	Supports devices running BlackBerry 7.1 and earlier	Supports devices running BlackBerry 7.1 and earlier	Supports devices running BlackBerry 7.1 and earlier	Supports devices running BlackBerry 7.1 and earlier

Messaging and organizer data features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Messaging environments	Supports: • Microsoft Exchange • IBM Lotus Domino • Novell GroupWise	Supports: • Microsoft Exchange • IBM Lotus Domino • Novell GroupWise	Supports Microsoft Office 365	Supports Microsoft Office 365	Supports IMAP and POP (for example, Google Mail, Yahoo! Mail, MSN, AOL Mail, Microsoft Outlook Web Access)
Email reconciliation	✓	✓	✓	✓	✓
Contact lookup	✓	✓	✓	✓	✓
Sent message reconciliation	✓	✓	✓	✓	✓

BlackBerry

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Reconciliation of permanently deleted messages (hard delete)	✔	✔	✔	✔	Some messaging environments
Email messages with HTML and rich content	✔	✔	✔	✔	✔
Remote email message lookup	✔	✔	✔	✔	Google Mail only
Separate inbox for work and personal accounts	✔	✔	✔	✔	✔
Synchronization of personal contact and email folders	✔	✔	✔	✔	
Synchronization of organizer data (memos and tasks)	✔	✔	✔	✔	
Calendar synchronization	✔	✔	✔	✔	Google Mail only
Ability to forward calendar entries	✔	✔	✔	✔	✔
Calendar attachments	✔	✔	✔	✔	

Activation features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Activation methods	Supports wireless activation: • Over the mobile network • Over your organization's Wi-Fi network Supports wired activation using • BlackBerry Administration Service • BlackBerry Desktop Software • BlackBerry Web Desktop Manager	Supports wireless activation: • Over the mobile network * • Over your organization's Wi-Fi network Supports wired activation using: • BlackBerry Administration Service • BlackBerry Desktop Software • BlackBerry Web Desktop Manager	Support for wireless activation: • Over the mobile network • Over your organization's Wi-Fi network Supports wired activation using: • BlackBerry Administration Service • BlackBerry Web Desktop Manager	Support for wireless activation: • Over the mobile network Supports wired activation using: • BlackBerry Administration Service • BlackBerry Web Desktop Manager	Not Applicable

Console support features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Administration console	✓	✓	✓	✓	✓
Administrative roles	✓	✓	✓	Supports Microsoft Office 365 administrative roles	✓

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
User self-service console	✔	✔	✔	✔	✔
Languages	Supports: • English • Brazilian Portuguese • French • German • Italian • Japanese • Spanish	Supports: • English • Brazilian Portuguese • French • German • Italian • Japanese • Spanish	English	Supports: • English • Brazilian Portuguese • French • German • Italian • Japanese • Spanish	For a list of supported languages, visit www.blackberry.com/support to read article KB12859.

Security features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Enhanced encryption	Supports: • S/MIME • PGP	Supports: • S/MIME • PGP			Supports SSL
BlackBerry Balance technology	✔	✔	✔	✔	
Protection for lost and stolen devices	✔	✔	✔	✔	✔
IT policy rules	✔	✔	✔	✔	

Application and browsing features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Web browsing	✓	✓	✓	✓	✓
Intranet browsing	✓	✓	✓		
App management	✓	✓	✓		
Methods for installing applications from the device	Supports: • BlackBerry World storefront • Web browser on BlackBerry devices • BlackBerry Administration Service • BlackBerry Web Desktop Manager • BlackBerry Desktop Software • Standalone application loader tool	Supports: • BlackBerry World storefront • Web browser on BlackBerry devices • BlackBerry Administration Service • BlackBerry Web Desktop Manager • BlackBerry Desktop Software • Standalone application loader tool	Supports: • BlackBerry World storefront • Web browser on BlackBerry devices • BlackBerry Administration Service • BlackBerry Web Desktop Manager • BlackBerry Desktop Software • Standalone application loader tool	Supports: • BlackBerry World storefrong • Web browser on BlackBerry devices • BlackBerry Desktop Software	Supports: • BlackBerry World • Web browser on BlackBerry devices • BlackBerry Desktop Software
Application control policies	✓	✓	✓		
Methods for updating BlackBerry Device Software	Supports: • Over the wireless network	Supports: • Over the wireless network	Supports: • Over the wireless network	Supports: • Over the wireless network	Supports: • Over the wireless network

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
	• BlackBerry Administration Service • BlackBerry Desktop Software • BlackBerry Web Desktop Manager • Standalone application loader tool • BlackBerry Desktop Software update sites	• BlackBerry Administration Service • BlackBerry Desktop Software • BlackBerry Web Desktop Manager • Standalone application loader tool • BlackBerry Desktop Software update sites	• BlackBerry Administration Service • BlackBerry Desktop Software • BlackBerry Web Desktop Manager • Standalone application loader tool • BlackBerry Desktop Software update sites	• BlackBerry Desktop Software	• BlackBerry Desktop Software

Unified communication and collaboration features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Enterprise Server for Microsoft Office 365	BlackBerry Business Cloud Services	BlackBerry Internet Service
Instant messaging environments	Supports: • IBM Sametime • Microsoft Office Communications Server • Microsoft Lync Server • Novell GroupWise Messenger		Supports: • IBM Sametime • Microsoft Office Communications Server • Microsoft Lync Server • Novell GroupWise Messenger		
BlackBerry Mobile Voice System	✓		✓		