



BlackBerry 2FA

Compatibility Matrix

Server

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Introduction

The BlackBerry 2FA server is an optional component of BlackBerry 2FA that is deployed when the product is used in conjunction with RADIUS-based systems like most VPNs, or it is used with custom services like web applications and SIP client applications that call the product's external REST API endpoint.

Legend

Abbreviation	Definition
NS	Not supported. BlackBerry does not support the configuration.
LS	Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
Sup	Supported. BlackBerry supports the configuration.
O	Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

Operating system

Operating system (64-bit)	3.4	3.2	3.1	3.0
Windows Server 2008 SP2	LS	LS	LS	LS
Windows Server 2008 R2 SP1	LS	LS	LS	LS
Windows Server 2012	Sup	Sup	Sup	Sup
Windows Server 2012 R2	Sup	Sup	Sup	Sup
Windows Server 2016	Sup	Sup	Sup	Sup
Windows Server 2019	LS	NS	NS	NS

Note: Only English implementations of the operating system are supported.

EMM solutions from BlackBerry

EMM solution from BlackBerry	3.4	3.2	3.1	3.0
BlackBerry UEM version 12.10 (latest maintenance release)	Sup	Sup	NS	NS
BlackBerry UEM version 12.11 (latest maintenance release)	Sup	Sup	Sup	NS
BlackBerry UEM version 12.12 (latest maintenance release)	Sup	Sup	Sup	NS
BlackBerry UEM Cloud	Sup	Sup	NS	NS ^{1, 2}

¹ Users can activate a device managed by BlackBerry UEM Cloud to use BlackBerry 2FA but features associated with the BlackBerry 2FA server are not supported. For environments with BlackBerry UEM Cloud, a separate on-premises BlackBerry UEM instance is required to manage a BlackBerry 2FA server. In environments with both cloud and on-premises BlackBerry UEM instances, the same device cannot be managed by both solutions. However, a single user with different devices (for example, a work device and a personal device) on each BlackBerry UEM solution is supported.

² Although the BlackBerry 2FA server is not compatible with BlackBerry UEM Cloud, preventing integration with RADIUS and REST clients, BlackBerry 2FA supports integration with BlackBerry Enterprise Identity.

VPN gateway

Cisco	3.4	3.2	3.1	3.0
Cisco ASA Series	Sup	Sup	Sup	Sup

Juniper Networks	3.4	3.2	3.1	3.0
SA Series 2500: Junos Pulse Secure Access Service	Sup	Sup	Sup	Sup

Citrix NetScaler	3.4	3.2	3.1	3.0
Citrix NetScaler MPX	Sup	Sup	Sup	Sup
Citrix NetScaler VPX	Sup	Sup	Sup	Sup
Citrix NetScaler SDX	Sup	Sup	Sup	Sup

Check Point	3.4	3.2	3.1	3.0
Next Generation Firewall	Sup	Sup	Sup	Sup

Barracuda	3.4	3.2	3.1	3.0
SSL VPN SSL480	Sup	Sup	Sup	Sup

F5 Networks	3.4	3.2	3.1	3.0
BIG-IP 8900	Sup	Sup	Sup	Sup

VPN hardware tokens

RCDevs security solutions	3.4	3.2	3.1	3.0
RCDevs RC200	Sup	Sup	Sup	Sup
Vasco Data Security, Inc.	3.4	3.2	3.1	3.0
Vasco DIGIPASS GO 6	Sup	Sup	Sup	Sup
Feitian Technologies Co., Ltd.	3.4	3.2	3.1	3.0
Feitian OTP C200	Sup	Sup	Sup	Sup

Legal notice

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BlackBerry Limited
2200 University Avenue East

Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

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