



BlackBerry Access for iOS

Release Notes

2.11

Contents

BlackBerry Access for iOS version 2.11.3.1229..... 4

BlackBerry Access for iOS version 2.11.2.1227..... 5

BlackBerry Access for iOS version 2.11.1.1224..... 6

BlackBerry Access for iOS version 2.11.0.1222..... 7

Legal notice..... 8

BlackBerry Access for iOS version 2.11.3.1229

What's new in BlackBerry Access for iOS

- Bug fixes as listed below.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 5.0.9.1
- BlackBerry Dynamics Launcher 2.9.0.218
- BlackBerry Analytics 2.0.0.8

Supported upgrades

- BlackBerry Access 2.11.1.1224 > BlackBerry Access 2.11.2.1227 > BlackBerry Access 2.11.3.1229
- BlackBerry Access 2.11.2.1227 > BlackBerry Access 2.11.3.1229

Fixed issues

- The "Look up" and "Define" actions are now disabled on long press for WKWebKit when data loss protection is enabled. (GMAGDIOS-11910)

Known issues

- There are no known issues in this release

Known limitations

- There are no known limitations in this release.

BlackBerry Access for iOS version 2.11.2.1227

What's new in BlackBerry Access for iOS

- Bug fixes as listed below.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 5.0.0.63
- BlackBerry Dynamics Launcher 2.9.0.218
- BlackBerry Analytics 2.0.0.8

Supported upgrades

- BlackBerry Access 2.10.2.1217 > BlackBerry Access 2.11.0.1222 > BlackBerry Access 2.11.1.1224 > BlackBerry Access 2.11.2.1227
- BlackBerry Access 2.11.0.1222 > BlackBerry Access 2.11.1.1224 > BlackBerry Access 2.11.2.1227
- BlackBerry Access 2.11.1.1224 > BlackBerry Access 2.11.2.1227

Fixed issues

- After upgrading, BlackBerry Access stops responding and prompts for an unlock key. For more information, visit support.blackberry.com/kb to read article 53640. (GD-39271, GD-39376, FIRST-16253, FIRST-16248)
- After upgrading to BlackBerry Access version 2.11.2.1224, the BlackBerry Access app stops responding for some users when an unlock key is used to unlock the app container. If the affected users remote lock their apps in the future, they might see the app stop responding repetitively. Users will be remote locked in the following scenarios:
 - IT administrator remote locks the BlackBerry Access app using BlackBerry UEM or the Good Control console.
 - Users tap the "Forgot password" option on the password screen.

Workaround: Reinstall and activate the latest BlackBerry Access app.

(GD-39281)

Known issues

- There are no known issues in this release

Known limitations

- There are no known limitations in this release.

BlackBerry Access for iOS version 2.11.1.1224

What's new in BlackBerry Access for iOS

- Bug fixes as listed below

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 5.0.0.60
- BlackBerry Dynamics Launcher 2.9.0.218
- BlackBerry Analytics 2.0.0.8

Supported upgrades

- BlackBerry Access 2.10.1.1199 > BlackBerry Access 2.11.0.1222 > BlackBerry Access 2.11.1.1224
- BlackBerry Access 2.10.2.1210 > BlackBerry Access 2.11.0.1222 > BlackBerry Access 2.11.1.1224

Fixed issues

- Users are prompted for an unlock key after updating to BlackBerry Access for iOS version 2.11 (FIRST-16248)

Known issues

- There are no known issues in this release.

Known limitations

- There are no known limitations in this release.

BlackBerry Access for iOS version 2.11.0.1222

What's new in BlackBerry Access for iOS

- A new Allow user to set home page app setting specifies whether users can set their own home pages in BlackBerry Access for iOS.
- The maximum file size that can be uploaded from BlackBerry Access has increased from 10 MB to 25 MB.
- Support for SCEP

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 5.0.0.52
- BlackBerry Dynamics Launcher 2.9.0.218
- BlackBerry Analytics 2.0.0.8

Supported upgrades

- BlackBerry Access 2.10.1.1199 > BlackBerry Access 2.11.0.1222
- BlackBerry Access 2.10.2.1210 > BlackBerry Access 2.11.0.1222

Fixed issues

- A custom app is not rendering webpages with WKWebView. (FIRST-16124)
- Videos cannot be played when they are hosted on internal websites. (FIRST-16055)
- Users cannot access websites using the default WKWebView. (FIRST-16049)
- A custom BlackBerry Dynamics Launcher icon is removed after the BlackBerry UEM Client is restarted. (FIRST-15767)
- Internal CRM web apps with WKWebView enabled are not loading. (GMAGDIOS-11574)
- An intranet web app is incorrectly showing time and date information as a phone number when a user clicks on the information. (GMAGDIOS-11585)
- A particular app shortcut is not being sent to devices and a "not added to Launcher as url cannot be constructed" message is appearing in log files. (GMAGDIOS-11570)
- Users are receiving an error message when attempting to access an intranet page. (FIRST-15916)

Known issues

- NTLM fails to authenticate in FIPS mode. FIPS does not permit the use of the less secure algorithms that NTLM authentication uses.
- Kerberos authentication that falls back to NTLM authentication fails in FIPS mode. When configured properly, Kerberos authenticates in FIPS mode.
- Less secure TLS 1.0 and TLS 1.1 protocols fail to authenticate in FIPS mode.

Known limitations

- BlackBerry Access does not support streaming or uploading files in large batches. (GMAGDIOS-11473)
- Files larger than 25 MB cannot be uploaded. (GMAGDIOS-11472)

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