



# **BlackBerry Access and BlackBerry Work for Windows Release Notes**

3.0



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# BlackBerry Access for Windows version 3.0.1.334 and BlackBerry Work for Windows version 3.0.0.359

This release of BlackBerry Access for Windows and BlackBerry Work for Windows features the following enhancements:

- Support for Citrix using policy-based WebRTC is now supported. By default, this feature is disabled.
- Users can now view embedded PDF files in BlackBerry Access. This feature is policy-based and is enabled by default.

## BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 6.0.0.23

## OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for Windows 3.0.0.311 > BlackBerry Access for Windows 3.0.1.334
- BlackBerry Access for Windows 2.1.1.201 > BlackBerry Access for Windows 3.0.1.334
- BlackBerry Access for Windows 2.1.0.42 > BlackBerry Access for Windows 3.0.1.334

## Fixed issues

When the policies 'Enable developer mode' and 'Enable printing' were both checked, and a user tried to print from BlackBerry Access, the error 'Unsupported protocol scheme or host' was shown. (GMAGDWIN-5973)

Users received a prompt to update their credentials after they changed their password and reloaded the browser window. (GMAGDWIN-5980)

## Known issues

There are no known issues in this release.

## Known limitations

There are no known limitations in this release.

# BlackBerry Access for Windows version 3.0.0.311 and BlackBerry Work for Windows version 3.0.0.359

This release of BlackBerry Access for Windows and BlackBerry Work for Windows features the following enhancements:

- Administrators can now add custom extensions for BlackBerry Access.
- Administrators can now add multiple URLs to the EWS server policy.
- Administrators can now allow users to set avatars.
- Users can now print from BlackBerry Access and BlackBerry Work.
- Users can now open more than one compose email window at a time.
- Users can now set classifications and caveats for emails.
- Users can now set High Priority or Low Priority on emails.
- Users are now warned if they are sending an email to a domain that is not in their trusted domains list.
- New keyboard shortcuts for Reply (Ctrl+R), Reply All (Shift+Ctrl+R), Delete email (Ctrl+D), and Forward email (Ctrl+J).
- When users set an email signature, it is no longer synchronized with the server.
- Profile pictures are displayed in BlackBerry Work if they are set on the server.
- SMIME enhancements
- H 264 Codec support
- SCEP support
- Chromium 72 support

## BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 6.0.0.20

## OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for Windows 2.1.1.201 > BlackBerry Access for Windows 3.0.0.311
- BlackBerry Access for Windows 2.1.0.42 > BlackBerry Access for Windows 2.1.1.201 > BlackBerry Access for Windows 3.0.0.311
- BlackBerry Access for Windows 3.0.0.255 > BlackBerry Access for Windows 3.0.0.311 (upgrade from last beta)

## Fixed issues

The BlackBerry Work app remained offline after it went to sleep mode. (GMAGDWIN-5911)

PAC download failed in certain environments. (GMAGDWIN-5915)

BlackBerry Access did not pick the Microsoft Office 365 resource url from the policy. (WEBAPPS-7529)

The user could not preview attachments from BlackBerry Work. (WEBAPPS-7626)

BlackBerry Access for Windows did not accept the new password after the Active Directory password changed. (FIRST-16990)

## Known issues

The calendar view becomes corrupted after you change the time zone on the computer. (WEBAPPS-7617)

Sometimes Mail, Calendar, and other icons do not load on BlackBerry Access after fresh provisioning. The icons appear after a restart. (GMAGDWIN-5916)

## Known limitations

There are no known limitations in this release.

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