



BlackBerry Access and BlackBerry Work for macOS

Release Notes

3.0

Contents

BlackBerry Access for macOS version 3.0.1.336 and BlackBerry Work for macOS version 3.0.0.359.....4

 Fixed issues..... 4

 Known issues.....4

 Known limitations.....4

BlackBerry Access for macOS version 3.0.0.312 and BlackBerry Work for macOS version 3.0.0.359.....5

 Fixed issues..... 5

 Known issues.....6

 Known limitations.....6

Legal notice..... 7

BlackBerry Access for macOS version 3.0.1.336 and BlackBerry Work for macOS version 3.0.0.359

This release of BlackBerry Access for macOS and BlackBerry Work for macOS features the following enhancements:

- Support for Citrix using policy-based WebRTC is now supported. By default, this feature is disabled.
- Users can now view embedded PDF files in BlackBerry Access. This feature is policy-based and is enabled by default.

BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 6.0.0.87

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for macOS 3.0.0.312 > BlackBerry Access for macOS 3.0.1.336
- BlackBerry Access for macOS 2.1.1.217 > BlackBerry Access for macOS 3.0.1.336
- BlackBerry Access for macOS 2.1.0.49 > BlackBerry Access for macOS 3.0.1.336

Fixed issues

When the policies 'Enable developer mode' and 'Enable printing' were both checked, and a user tried to print from BlackBerry Access, the error 'Unsupported protocol scheme or host' was shown. (GMAGDMAC-4881)

Users received a prompt to update their credentials after they changed their password and reloaded the browser window. (GMAGDMAC-4882)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

BlackBerry Access for macOS version 3.0.0.312 and BlackBerry Work for macOS version 3.0.0.359

This release of BlackBerry Access for macOS and BlackBerry Work for macOS features the following enhancements:

- Administrators can now add custom extensions for BlackBerry Access.
- Administrators can now add multiple URLs to the EWS server policy.
- Administrators can now allow users to set avatars.
- Users can now print from BlackBerry Access and BlackBerry Work.
- Users can now open more than one compose email window at a time.
- Users can now set classifications and caveats for emails.
- Users can now set High Priority or Low Priority on emails.
- Users are now warned if they are sending an email to a domain that is not in their trusted domains list.
- New keyboard shortcuts for Reply (Cmd+R), Reply All (Shift+Cmd+R), Delete email (Cmd+D), and Forward email (Cmd+J).
- When users set an email signature, it is no longer synchronized with the server.
- Profile pictures are displayed in BlackBerry Work if they are set on the server.
- SMIME enhancements
- H 264 Codec support
- SCEP support
- Chromium 72 support

BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 6.0.0.84

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for macOS 2.1.1.217 > BlackBerry Access for macOS 3.0.0.312
- BlackBerry Access for macOS 2.1.0.49 > BlackBerry Access for macOS 2.1.1.217 > BlackBerry Access for macOS 3.0.0.312
- BlackBerry Access for macOS 3.0.0.269 > BlackBerry Access for macOS 3.0.0.312 (upgrade from last beta)

Fixed issues

The BlackBerry Work app remained offline after it went to sleep mode. (GMAGDMAC-4793)

PAC downloads failed in certain environments. (GMAGDWIN-5915)

BlackBerry Access did not pick the Microsoft Office 365 resource url from the policy. (WEBAPPS-7529)

The user could not preview attachments from BlackBerry Work. (WEBAPPS-7626)

Known issues

The calendar view becomes corrupted after you change the time zone on the computer. (WEBAPPS-7617)

Known limitations

There are no known limitations in this release.

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

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