



# **BlackBerry Access and BlackBerry Work for Windows Release Notes**

3.1



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# BlackBerry Access for Windows version 3.1.0.21 and BlackBerry Work for Windows version 3.1.0.374

This release of BlackBerry Access for Windows and BlackBerry Work for Windows features the following enhancements:

- Support for BlackBerryPROTECT safe browsing (requires BlackBerry UEM version 12.13)
- Support for scripted install of BlackBerry Desktop
- Support to allow or deny connections based on which BlackBerry Dynamics Connectivity profile route is being used
- Support for conversation view mode for email
- Support for drag and drop of emails
- Ability to open attachments from calendar events
- German translation of the user interface
- Security patches
- Microphone and camera support to allow audio and video for meeting apps and conferencing tools

## BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 7.1.0.53

## OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for Windows 3.1.0.11 > BlackBerry Access for Windows 3.1.0.21
- BlackBerry Access for Windows 3.0.1.334 > BlackBerry Access for Windows 3.1.0.21
- BlackBerry Access for Windows 3.0.0.331 > BlackBerry Access for Windows 3.1.0.21

## Fixed issues

User profile pictures did not load in BlackBerry Work. (WEBAPPS-7622)

The email message for a file shared from Google Drive did not appear in the BlackBerry Work inbox. (WEBAPPS-7776)

The user agent string had a space instead of a / between GoodAccess and the version number. (GMAGDWIN-6058)

When a user attempted to open a document in BlackBerry Access without permission to view the document, BlackBerry Access stopped responding. (FIRST-17275)

CPU usage on Windows 10 was optimized. (FIRST-17328)

## Known issues

When the administrator disables the camera and microphone using the policy, users are not notified, and the camera and microphone are displayed as Allowed in the browser settings. (GMAGDWIN-6072)

## Known limitations

There are no known limitations in this release.

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