



# **BlackBerry Access for Android**

## **Release Notes**

2.11



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# BlackBerry Access for Android version 2.11.1.1419

This release of BlackBerry Access for Android features the following enhancements:

- Support for Chromium version 71.
- Support for Chromebook devices. The following is a list of the certified Chromebook supported by BlackBerry Access for Android:
  - ASUS C302CA-DHM4 Chromebook Flip 12.5-inch Touchscreen Convertible Chromebook, Intel Core m3, 4GB RAM, 64GB Flash Storage
  - HP Chromebook 13 G1 13.3-inch - Intel Core m3-6Y30 with Intel HD Graphics 515 (900 MHz, up to 2.2 GHz with Intel Turbo Boost Technology, 4 MB cache, 2 cores)
  - Plus 2-in-1 12.3" Touch Screen Chromebook - 4GB memory - 32GB eMMC Flash Memory - Platinum Silver (XE513C24-K01US)
  - Samsung - Pro 2-in-1 12.3-inch Touch-Screen Chromebook - Intel Core m3 - 4GB Memory - 32GB eMMC Flash Memory - Metallic Black (XE510C25-K01US)

**Note:** It is recommended that you perform a fresh installation of BlackBerry Access for Android version 2.11.1.1419 on Chromebook devices and do not upgrade from a previous version.

## BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 5.0.0.71
- BlackBerry Dynamics Launcher 2.9.1.95
- BlackBerry Analytics 2.0.1.12

## Supported upgrades

- BlackBerry Access 2.10.2.1389 > BlackBerry Access 2.11.0.1403 > BlackBerry Access 2.11.1.1419
- BlackBerry Access 2.11.0.1403 > BlackBerry Access 2.11.1.1419
- BlackBerry Access 2.10.2.1389 > BlackBerry Access 2.11.1.1419

## Fixed issues

- For users that are assigned to a policy that restricts them from taking screenshots, BlackBerry Access for Android is allowing users to take screenshots when the app is in the background. (GMAGDAND-8733)

## Known issues

- When downloading a file on x86 Chromebook devices, the in-progress notification is displayed instead of the completed download notification. (GMAGDAND-8580)
- BlackBerry Access for Android running on x86 Chromebook devices crashes after changing the language on the device. (GMAGDAND-8660)
- Users cannot leave the Downloads page when a download is in progress in BlackBerry Access for Android running on x86 Chromebook devices. (GMAGDAND-8579)
- When a Chromebook device is in tablet mode and landscape orientation, the History page disappears when the device orientation is changed to portrait orientation. (GMAGDAND-8577) Workaround: Reload the History page or set the Chromebook device back to landscape orientation.
- Users can't open Microsoft PowerPoint(.ppt, .pptx), Microsoft Word(.doc, .docx), or Microsoft Excel(.xls, .xlsx) protected files and receive an error message that "There was an error opening the document." (GMAGDAND-8480)

### **Known limitations**

- There are no known limitations in this release.

# BlackBerry Access for Android version 2.11.0.1403

This release of BlackBerry Access for Android features the following enhancements:

- A new Allow user to set home page app setting specifies whether users can set their own home pages in BlackBerry Access for Android .
- Support for SafetyNet (Requires BlackBerry UEM 12.10 or later)
- Support for Purebred (Requires BlackBerry UEM 12.10 or later)
- Support for SCEP
- User can now upload files from the Android file system

## BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 5.0.0.47
- BlackBerry Dynamics Launcher 2.9.0.74
- BlackBerry Analytics 2.0.0.8

## Supported upgrades

- BlackBerry Access 2.10.1.1386 > BlackBerry Access 2.10.2.1389 > BlackBerry Access 2.11.0.1403
- BlackBerry Access 2.10.2.1389 > BlackBerry Access 2.11.0.1403
- BlackBerry Access 2.10.1.1386 > BlackBerry Access 2.11.0.1403

## Fixed issues

- A custom app that is integrated with the BlackBerry Dynamics Launcher library crashes when the BlackBerry Dynamics Launcher icon is tapped or moved. (FIRST-15947)
- The back button is grayed out after editing a bookmark name. (GMAGDAND-8447)

## Known issues

- The SafetyNet check can be bypassed on a rooted device with Magisk Manager. (GMAGDAND-8367)
- When searching for a PDF, the "No more found" message is not appearing when there are no more PDF files to display. (GMAGDAND-8357)
- App icons are not appearing in Google Play when "Route All" is selected in the user's BlackBerry Dynamics Connectivity profile and the "Enforce strict tunnel" option is selected in the BlackBerry Access app configuration. (GMAGDAND-8440)

## Known limitations

- There are no known limitations in this release.

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