



BlackBerry AtHoc

Notification Delivery Service and OPM Release Notes

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2.9.21

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Introduction

These release notes contain information about new and changed functionality Notification Delivery Service (NDS) version 2.9.21 and related plug-ins. For more information on NDS or its related functionality, see the *BlackBerry AtHoc Notification Delivery Service Installation and Configuration Guide* and the related plug-in guides on docs.blackberry.com at the following URL: <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/delivery-services/latest>.

New in release 2.9.21

The following sections describe new features in provided in NDS and the OPM plug-in, version 2.9.21.

NDS

- Support has been added for attachments in alerts.

OPM

- Support has been added for attachments in email alerts.

Resolved issues

There are no resolved issues for this release.

Known Issues - NDS

This section lists known issues in NDS releases.

2.9.21

Jira ID	Problem	Workaround
—	—	—

2.9.7

Jira ID	Problem	Workaround
—	—	—

2.9.5

Jira ID	Problem	Workaround
—	—	—

2.9.2

Jira ID	Problem	Workaround
—	—	—

2.8.5.2

Jira ID	Problem	Workaround
—	—	—

Known Issues - OPM

This section lists known issues in OPM releases.

2.9.21

Jira ID	Problem	Workaround
—	—	—

2.9.7

Jira ID	Problem	Workaround
—	—	—

2.9.5

Jira ID	Problem	Workaround
—	—	—

2.9.2

Jira ID	Problem	Workaround
—	—	—

2.4.0

Jira ID	Problem	Workaround
—	—	—

2.3.0

Jira ID	Problem	Workaround
HF-168	Extra dot in alert message corrupted the OPM delivery.	—

Jira ID	Problem	Workaround
NDS-976	No Call Bridge option is available for OPM during alert publishing.	Added support for Call Bridge for links to conference calls.

2.2.0

Jira ID	Problem	Workaround
—	—	—

BlackBerry AtHoc customer portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Portal:

<https://support.athoc.com/customer-support-portal.html>

The BlackBerry AtHoc Customer Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and users guides.

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