



# **BlackBerry AtHoc**

## **Supported Integrations**

Last Published: July 2020



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# Overview

This guide lists the devices that integrate with the BlackBerry AtHoc system and their supported releases.

# Supported integrations

Supported releases	Integration type	Vendor	Model name/version
7.12, 7.9, 7.6, 7.3	Giant Voice	ATI	REACT 4000
7.3	Giant Voice	ADT	ClearWarning
7.12, 7.9, 7.6, 7.3	Giant Voice	Federal Signal	SS2000+ CDM 750
7.12, 7.9, 7.6, 7.3	Giant Voice	Federal Signal	IP Commander
7.12, 7.9, 7.6, 7.3	Giant Voice	Whelen	E-2010 CDM 750
7.12, 7.9, 7.6, 7.3	Giant Voice	Whelen	E-969 CDM 750
7.12, 7.9, 7.6, 7.3	Giant Voice	Whelen	E-2010 4W
7.12, 7.9, 7.6, 7.3	Giant Voice	American Signal V2	CSC-960
7.12, 7.9, 7.6	Giant Voice	Centralert	ED-16
7.12, 7.9, 7.6	Giant Voice	Eaton	Eaton Wave 8.2.6
7.12, 7.9, 7.6	Giant Voice	Monaco	D21
7.12, 7.9, 7.7	Giant Voice	LRAD	LRAD Streamer 1.4.38
7.12, 7.9	Giant Voice	SiRcom	SiRcom Model v2.0.2 and higher
7.12, 7.9, 7.6, 7.3	Integrator	BlackBerry AtHoc	CAWS
7.12, 7.9, 7.6, 7.3	Integrator	BlackBerry AtHoc	Cap Over RS232
7.12, 7.9, 7.6, 7.3	Integrator	TAMU (Not generally available.)	Cable TV+Radio
7.12, 7.9, 7.6, 7.3	Integrator	TAMU (Not generally available.)	BenBria
7.12, 7.9, 7.6, 7.3	Integrator/Inbound	eMerge	Summer 2015 version
7.12, 7.9, 7.6, 7.3	Integrator/Giant Voice	Motorola	ACE3600
7.12, 7.9, 7.6, 7.3	On-Prem Alphanumeric Pager	Zetron	2200 by phone line only
7.12, 7.9, 7.6, 7.3	On-Prem Pager	Motorola	Minitor MTR3000

Supported releases	Integration type	Vendor	Model name/version
7.12, 7.9, 7.6, 7.3	PA	Agnostic (This device is generic and many vendors can be used as long as they satisfy the requirements in the Model name/version column.)	Must support dry contact PTT and analog audio input.
7.12, 7.9, 7.6, 7.3	LMR	Motorola	<ul style="list-style-type: none"> <li>• APX7500 Console</li> <li>• MotoTrbo XPR55x0</li> <li>• MotoTrbo XPR6550</li> <li>• MotoTrbo XPR2500 mobile two-way radio</li> <li>• CDM750 mobile two-way radio</li> </ul>
7.12, 7.9, 7.6, 7.3	Network	Twitter	Current
7.12, 7.9, 7.6, 7.3	Network	IPAWS	Current
7.12, 7.9, 7.6, 7.3	Network	Agnostic (This device is generic and many vendors can be used as long as they satisfy the requirements in the Model name/version column.)	Common Alerting Protocol (CAP) with BlackBerry AtHoc CAP profile only.
7.12, 7.9	Network	BlackBerry	UEM 12.13. UEM must be OnPrem.
7.12, 7.9, 7.6	Network	ServiceNow	Jakarta, Kingston, London, Madrid
7.3	Inbound	BlackBerry AtHoc	Weather Alerting Module (WAM)
7.12, 7.9, 7.6	Inbound	BlackBerry AtHoc	Integrated Weather Alerts (IWA)
7.12, 7.9, 7.6, 7.3	Inbound	BlackBerry AtHoc	<ul style="list-style-type: none"> <li>• ASI Push Button</li> <li>• ABB-brand indicator buttons</li> <li>• Honeywell/MicroSwitch-brand buttons</li> </ul>

Supported releases	Integration type	Vendor	Model name/version
7.12, 7.9, 7.6, 7.3	Inbound	Honeywell	CAP-GW
7.12, 7.9, 7.6, 7.3	Signage	AlertUs	Winter 2014 server version
7.12, 7.9, 7.6, 7.3	Signage	ASI	STROBE 201RY
7.12, 7.9, 7.6 7.3	Radio Broadcast	Vaisala	HAX100 "Black Max"
7.3	Fire Panel	Simplex	Simplex Grinnel 4100U. Dry contacts and analog audio recommended.
7.12, 7.9, 7.6, 7.3	Fire Panel	Siemens	FireFinder XLS with dry contacts and analog audio support only.
7.6, 7.3, 6.1.8.87CP1, 6.1.8.85CP4	IP Messaging	<ul style="list-style-type: none"> <li>• Lync 2013</li> <li>• Avaya Blast</li> <li>• Cisco Blast</li> </ul>	OnPrem only.
7.9	IP Messaging	Cisco Blast IP Phone	OnPrem only.
7.12, 7.9, 7.6, 7.3, 6.1.8.87CP1, 6.1.8.85CP4	Signage	Prolite	PL-XPM3010 with IIM.
7.12, 7.9, 7.6, 7.3, 6.1.8.87CP1, 6.1.8.85CP4	Signage	ProLite	PL-XPM3010. Using an NDS and virtual com ports on the NDS, up to 256 signs can be controlled with one NDS. Requires an OnPrem NDS server.
7.6	MAS	BlackBerry AtHoc	MAS 3.9.
7.12, 7.9, 7.6	OnPrem Telephony using CUCM	BlackBerry AtHoc	CUCM versions 10.x, 11.x, and 12.5. TAS 2.9.22 (NDS 2.9.22)
7.12, 7.9, 7.6	OnPrem Email (OPM)	BlackBerry AtHoc	OPM 2.9.21 (NDS 2.9.21), OPM 2.9.16, OPM 2.9.7 (NDS 2.9.7)
7.12	Workday Sync Client	BlackBerry AtHoc, Workday	1.0.3.4

# Integration type definitions

- **CATV:** Community Access Television/Cable TV. A system of TVs in a campus that are all driven from a single video source (typically a type of headend).
- **Fire Panel:** A fire marshal-approved panel that can be triggered to create a public address system notification to bystanders in the building.
- **GV:** Giant Voice. Also known as an outdoor siren system.
- **Inbound:** A system that feeds BlackBerry AtHoc with events.
- **Integrator:** A custom system or device that typically activates many types of warning devices, such as public address (PA), fire panels/alarms, and indoor and outdoor sirens.
- **IP Messaging:** A TCP IP system that uses an existing LAN connection to relay messages that include both text and audio from one IP device (a PC) to another IP device (a Cisco Phone).
- **LMR:** Land Mobile Radio (portable radio).
- **PA:** Public Address System.
- **Pager:** An alphanumeric pager device.
- **Radio Broadcast:** A device that generates radio signals that can be picked up by a common radio receiver, such as the one that comes standard in a basic audio package of a car.
- **Signage:** A device that is typically indoor and hung on a wall and generates a combination of light, sound, video, and text for all bystanders to see when an alert is active.
- **Workday Sync Client:** A utility that enables you to synchronize user information from Workday to the BlackBerry AtHoc system.



# BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

<https://support.athoc.com>

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.

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Published in Canada