



BlackBerry AtHoc

Workday Sync Module Release Notes

1.X

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Introduction

These release notes contain information about new and changed functionality for the Workday Sync Module integration with BlackBerry AtHoc. For more information on the Workday integration, see the *BlackBerry AtHoc Workday Sync Module Guide* on docs.blackberry.com at the following URL: <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/integrations/latest/workday/>.

New in release 1.0.3.4

The following new features and improvements are provided in Workday Sync Module version 1.0.3.4:

- **Date format support:** Support for all date formats present in BlackBerry AtHoc without case-sensitivity was added.
- **Escape character handling:** Documented handling of escape characters (&,<,>,"") if present in the WDURL.
- **Information and error logging:** Information and error logging during execution of the Workday Sync module was improved.
- **International characters:** Support for international characters was added.
- **REST API request retries:** Retries for failed REST API requests was implemented with a maximum of 3 attempts.
- **Security level support:** Support for the following security levels was added: SSL3, TLS1.0, TLS1.1, and TLS1.2.
- **Workday Report Service URL JSON link:** Support for the Workday Report Service URL JSON link was added.

Breaking changes

Breaking changes are changes that will cause existing integrations and functionality to break unless you take remedial action.

- The installation directory was changed. To install the Workday sync module, create a folder named "Workday" inside the folder where the BlackBerry AtHoc User Sync Client is installed. The AtHocDataIntegrator.exe file and the Workday folder must be in the same parent folder. Unzip and copy all files and the bin folder in the Workday.zip file to the new Workday folder.

Resolved issues

1.0.3.4

Jira ID	Problem	Workaround
INT-2750	The value of the DateTypeFields in the WorkdayIWS.config is not mandatory and can have an "" (empty) value when the Workday date field is not present.	—
INT-2753	Whether or not the User Sync Client is triggered, the output .csv file name generated after the Workday Sync Module is executed has the word "Sample" with a date and time stamp appended.	

Known issues

There are no known issues in Workday Sync Module version 1.0.3.4.

BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

<https://support.athoc.com>

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.

Documentation feedback

The BlackBerry AtHoc documentation team strives to provide accurate, useful, and up-to-date technical documentation. If you have any feedback or comments about AtHoc documentation, email athocdocfeedback@blackberry.com. Please include the name and version number of the document in your email.

To view additional BlackBerry AtHoc documentation, visit <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc>. To view the BlackBerry AtHoc Quick Action Guides, see <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/Quick-action-guides/latest>.

For more information about BlackBerry AtHoc products or if you need answers to questions about your BlackBerry AtHoc system, visit the Customer Support Portal at <https://support.athoc.com>.

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