



BlackBerry Connectivity app for iOS

Release Notes

1.0.19.352

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New in this release

The BlackBerry Connectivity app (previously named the BES12 Secure Connect Plus app) is required for devices to use the BlackBerry Secure Connect Plus feature in BlackBerry UEM and BES12. For more information about enabling and using BlackBerry Secure Connect Plus, see ["Using enterprise connectivity and BlackBerry Secure Connect Plus for connections to work resources"](#) in the Administration content. The BlackBerry Connectivity app supports TLS 1.2 and DTLS 1.0.

The latest maintenance release of the BlackBerry Connectivity app for iOS (version 1.0.19.352) is now available in the App Store. This release includes a fix for an issue where on-demand VPN connections couldn't be established because the app was stuck in a reasserting state.

This release also includes the following improvements from the previous maintenance releases of the app:

Release	Includes
1.0.18.348	<ul style="list-style-type: none">• Dark mode• Fixed issues
1.0.17.317	<ul style="list-style-type: none">• Fixed issues
1.0.15.300	<ul style="list-style-type: none">• Fixed issues
1.0.14.286	<ul style="list-style-type: none">• Added support for OpenSSL 1.0.2n
1.0.13.64	<ul style="list-style-type: none">• Stability improvements
1.0.10.60	<ul style="list-style-type: none">• Stability improvements
1.0.7.51	<ul style="list-style-type: none">• Stability improvements
1.0.4.43	<ul style="list-style-type: none">• Stability improvements
1.0.3.35	<ul style="list-style-type: none">• Stability improvements

Fixed issues

On-demand VPN connections could not be established because the BlackBerry Connectivity app was stuck in a reasserting state. (2852874)

Known issues

Issues that are new in this release are marked with an asterisk (*).

When a user tries to upgrade from a previous version of the app to the latest version available in the App Store, the upgrade might not complete successfully due to a known issue in the iOS software.

Workaround: Uninstall the app that is currently on the device, then install the latest version that is available in the App Store.

* When trying to upgrade the BlackBerry Connectivity app on devices running iOS 13, the app update stalls and might not complete successfully if the device has a secure tunnel connection established. (2882439)

Workaround: Before you update the BlackBerry Connectivity app, disconnect the secure tunnel connection. After you update the app, check the app to verify that the connection is re-established.

The BlackBerry Secure Connect Plus connection might be intermittently lost due to dropped packets when the work queue is full. The secure tunnel connection is not automatically re-established. (2807151)

Workaround: Restart the device.

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