



BlackBerry Dynamics SDK for iOS

Critical Issue Advisory

BlackBerry Dynamics apps require the latest version of the BlackBerry Dynamics SDK for iOS 13 support

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Summary

Earlier this year, BlackBerry issued a critical advisory to notify customers and developers that BlackBerry Dynamics SDK apps would require a mandatory upgrade for iOS 13 and Android 10 readiness support. For more details refer to the following [critical advisory](#).

This new critical advisory is to notify customers and developers to upgrade their BlackBerry Dynamics apps to use the latest version of the BlackBerry Dynamics SDK for iOS version 6.2.x, to avoid interoperability issues with BlackBerry Dynamics apps that have already been upgraded.

Impact

Apps that have been built using BlackBerry Dynamics SDK 6.0.1.x or earlier will experience failure of critical features such as easy activation, authentication delegation, sending files, and BlackBerry Launcher workflows when attempting to interoperate with BlackBerry Dynamics apps running BlackBerry Dynamics SDK for iOS version 6.1, built using Xcode 11 on an iOS 13 device. This includes upcoming releases of BlackBerry apps such as BlackBerry Work (releasing end of October) which will be built using Xcode 11 to support Dark mode.

If your organization uses internally developed BlackBerry Dynamics apps or ISV apps, or you are an ISV partner, you must rebuild your BlackBerry Dynamics apps with the latest version of the BlackBerry Dynamics SDK that supports interoperability with BlackBerry published apps or apps published by other vendors.

Resolution

Upgrade your apps to use BlackBerry Dynamics SDK for iOS 6.2.x, which is available for download on the [BlackBerry Developers site](#) under Resources > Downloads.

For more details, refer to the BlackBerry Dynamics SDK for iOS [release notes](#).

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