



# **BlackBerry Persona**

## **Release Notes**



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# What's new in BlackBerry Persona

## New in this release (August 2020)

To support the latest BlackBerry Persona features and enhancements in an on-premises BlackBerry UEM domain, you must upgrade to BlackBerry UEM version 12.13 or later.

Feature	Description
BlackBerry Intelligent Security is now BlackBerry Persona	In this update, BlackBerry Intelligent Security has been renamed. It is now known as BlackBerry Persona.
BlackBerry Dynamics profile override action	Administrators can now create BlackBerry Dynamics override profiles in UEM and specify the actions that should occur when a device is at risk in a BlackBerry Persona policy. These profiles override any BlackBerry Dynamics profiles that are assigned to the device in UEM.
App anomaly detection	Administrators can set a risk score for BlackBerry Dynamics app usage patterns and add it to a policy. If a user's app usage does not match previous patterns, an action specified in the policy is applied.
Compatibility mode removed	All BlackBerry Persona policies are now managed in the BlackBerry Persona Analytics Portal and have been removed from UEM.
Improved UI	User interface responsiveness has been improved on all device form factors.

## Fixed issues

The following issues are now fixed:

In some cases in a UEM Cloud environment, after enabling in the management console, error messages that prevented you from using the management console were displayed. (2873170)

If a user had a BlackBerry Intelligent Security administrator role but did not have a UEM administrator role, when the user tried to search from the Applied users and groups tab in the BlackBerry Intelligent Security Analytics Portal, an error message was displayed, and the search did not work. (2872741)

If a BlackBerry Intelligent Security notification was displayed on a user's device, and then the user changed the language settings for the device, subsequent BlackBerry Intelligent Security notifications were displayed in the previous language. (2810077/2810079)

## Known issues

In existing BlackBerry Persona tenants, new app anomaly detection features are not automatically enabled in policies. Administrators must manually edit and save the app anomaly risk engine settings so that the new features are enabled in policies. (2910032)

In BlackBerry Dynamics apps for Android, when the user is prompted to allow or deny location permissions, a BlackBerry Persona primer screen is displayed in the background. (2906844)

If an organization has a large number of user groups in UEM, administrators cannot scroll through the list in when they select Assign to UEM group in a policy. (2906497)

When a user is assigned the BlackBerry Persona entitlement in UEM but does not have a policy assigned to them in the BlackBerry Persona Analytics Portal, multiple error messages are entered in the log files. (2894334)

Sometimes the WAN IP is not reported when a user launches a BlackBerry Dynamics app. (2878565)

If you do not type enough characters when searching for a group in the BlackBerry Persona Analytics Portal, the search might not return the expected results. (2877068)

**Workaround:** Type at least the first three characters of the group name that you are searching for.

If you create a new group in UEM, you must refresh your browser before the new group is visible in the BlackBerry Persona Analytics Portal, or wait at least 15 minutes for the portal cache to refresh. (2875371)

If BlackBerry Persona processes multiple risk actions (group assignments) in quick succession (for example, within a few seconds), some of the actions might not be carried out successfully. (2764169)

If you try to search for a user account in the BlackBerry Persona Analytics Portal, partial name matches do not return the expected search results. (2747183)

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