



# **BlackBerry UEM Client**

## **Critical Issue Advisory**

Changes to iOS MDM Control Enrollments for iOS version 12.2



# Contents

Changes to iOS MDM Control Enrollments for iOS version 12.2 (KB55433)..... 4

Legal notice..... 5

# Changes to iOS MDM Control Enrollments for iOS version 12.2 (KB55433)

## Summary

Apple is introducing changes in iOS version 12.2 that affect MDM profile installation, and the ease of MDM enrollment for all MDM vendors, including BlackBerry. To learn more about the changes, refer to the information from [Apple](#).

## Impact

During an MDM enrollment on iOS 12.2, iOS users will now need to leave the BlackBerry UEM Client app, navigate to the iOS Settings app, and then manually install the required MDM profile. These additional steps were not required on previous releases of iOS. Apple has not yet released the final version of iOS 12.2, however these MDM enrollment changes are included in pre-release versions of iOS 12.2. BlackBerry will be releasing an updated version of the BlackBerry UEM Client app, in conjunction with an updated version of BlackBerry UEM, that will make iOS MDM enrollments on iOS 12.2 as streamlined as possible.

The changes will affect the following iOS devices:

- Apple devices running iOS 12.2 and later that are enrolled using MDM Controls
- Apple devices running iOS 12.2 and later that are enrolled using User Privacy with MDM options enabled

The changes will not affect the following devices:

- Apple devices that are upgraded to iOS 12.2 and have already been enrolled with BlackBerry UEM
- Apple devices running iOS 12.2 and later that are enrolled through Apple Business Manager (DEP)
- Apple devices running iOS 12.2 and later that are enrolled on BlackBerry UEM using User Privacy

## Recommendation

For more information about the changes, and BlackBerry's plans to mitigate them, visit [support.blackberry.com/community](https://support.blackberry.com/community) to read article 55433.

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