



BlackBerry Apps

End of Compatibility for Android 7 and iOS

12

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End of compatibility for Android 7 and iOS 12 in BlackBerry apps

Summary

BlackBerry makes changes to the list of operating systems that are compatible with BlackBerry products and services based on vendor device OS support, security patches, and the BlackBerry customer user base. These changes are made to optimize performance and to safeguard the security of BlackBerry products and services, which ensures that customers benefit from the most secure experience. When device OS support changes become necessary, BlackBerry provides its customers with enough time to plan their migration to supported product platforms.

Impact

In February 2021, BlackBerry will begin to remove support for Android 7 and iOS 12 in several BlackBerry apps. At that time, users with devices running Android 7 and iOS 12 will no longer have access to the updated versions of the BlackBerry apps listed below, and custom-developed apps (created by third-party developers) that are enabled with the BlackBerry Dynamics SDK will not run on Android 7 or iOS 12.

Note: Custom apps that use the BlackBerry Dynamics SDK are updated by individual developers and BlackBerry does not determine their release schedules. Updated versions of the BlackBerry Dynamics SDK are integrated into each custom app at the discretion of each developer.

Resolution

You can continue to use BlackBerry products and services that are compatible with Android 7 and iOS 12 without issue. However, Android 7 and iOS 12 users will not benefit from any new features, security, or performance enhancements in any future app versions that are incompatible with Android 7 and iOS 12. For more information, refer to the [BlackBerry Software Support Life Cycle Overview](#).

Android 7 and iOS 12 End of Compatibility Information

Product	OS version	End of compatibility timing
BBM Enterprise	iOS 12 and Android 7	February 2021
BlackBerry Access	iOS 12 and Android 7	February 2021
BlackBerry Connect	iOS 12 and Android 7	February 2021
BlackBerry Dynamics	iOS 12 and Android 7	February 2021
BlackBerry Dynamics SDK	iOS 12 and Android 7	February 2021
BlackBerry Notes	iOS 12 and Android 7	February 2021
BlackBerry Tasks	iOS 12 and Android 7	February 2021
BlackBerry UEM Client	iOS 12 and Android 7	February 2021

BlackBerry Work	iOS 12 and Android 7	February 2021
BlackBerry Workspaces	iOS 12 and Android 7	February 2021
BlackBerry BRIDGE	iOS 12 and Android 7	February 2021
BlackBerry Edit	iOS 12 and Android 7	February 2021

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Published in Canada