



BlackBerry Work for Android

Release Notes

2.15

Contents

BlackBerry Work for Android version 2.15.0.1130.....4

Legal notice..... 6

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This release of BlackBerry Work for Android features the following enhancements:

- The shared mailbox feature is no longer beta, and with the proper permissions, delegates can now send email messages, including S/MIME protected messages, and receive notifications.
Note: BlackBerry Enterprise Mobility Server 2.10 or later is required to receive notifications for shared mailboxes.
- A new app setting has been added that enables a user to auto BCC themselves for each outgoing email.
- The private flag for email messages in shared mailboxes is now recognized.
- Microsoft Azure IP protected documents can now be received and viewed in BlackBerry Work. BlackBerry Enterprise Mobility Server 2.10 or later is required.
- Support for Modern Authentication for Microsoft SharePoint Online. BlackBerry Enterprise Mobility Server 2.10 or later is required.
- Users on Microsoft Exchange 2016 or Office 365 are now automatically updated to Exchange ActiveSync version 16: Users that are upgrading to BlackBerry Work version 2.15 from version 2.14.2 or earlier, and are using a version of Exchange ActiveSync earlier than version 16, will be automatically upgraded to Exchange ActiveSync version 16 if supported by your organization's Microsoft Exchange server. After upgrading to BlackBerry Work version 2.15, users will see a message that tells them that BlackBerry Work must resynchronize with their Microsoft Exchange server. Documents stored in Local Docs and user preferences are retained and are not impacted. After the resynchronization completes, users will be able to synchronize their Drafts folder to BlackBerry Work. As a result, the Exchange ActiveSync 16.0 Protocol app setting policy has now been deprecated.
- Android 5.0 or earlier is no longer supported.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 5.0.0.47
- BlackBerry Dynamics Launcher 2.9.0.74
- BlackBerry Analytics 2.0.0.8

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for Android 2.14.1.1089 > BlackBerry Work for Android 2.14.2.1092 > BlackBerry Work for Android 2.15.0.1130
- BlackBerry Work for Android 2.14.1.1089 > BlackBerry Work for Android 2.15.0.1130
- BlackBerry Work for Android 2.14.2.1092 > BlackBerry Work for Android 2.15.0.1130

Fixed issues

- Email messages with HTML tables with captions are not rendering correctly. (FIRST-15751)
- The Contacts screen pre-fills incorrect information when a contact is added from a Global Access List search. (FIRST-15731)
- Phone numbers followed by commas and a string of numbers are not being recognized. (FIRST-15970)
- PDF files that contain a "~" character in the filename do not open correctly. (FIRST-16022)

- BlackBerry Work drops part of the URL when encountering an IDP redirect and KCD authentication cannot start. (FIRST-16132)
- Vertical photographs attached to BlackBerry Work are displaying horizontally. (FIRST-15753)
- BlackBerry Work displays a Creating emails from external sources is blocked by your IT policy messages after a user clicks an Accept or Reject link in an email message. (FIRST-15422)
- BlackBerry Work crashes when a VMware Identity Manager component is added to Azure Active Directory Federation Services. (FIRST-16093)
- BlackBerry Work crashes when tapping on the slideshow view in PowerPoint files. (G3ANDROID-16933)
- Subfolders are still appearing in Contacts after the parent folder has been deleted. (G3ANDROID-16826)
- The attachment resize dialog box is not appearing in email messages with files that were imported from another app. (G3ANDROID-16827).
- BlackBerry Work crashes when downloading a signed and encrypted email message larger than 10 MB in a shared mailbox. (G3ANDROID-15959)

Known issues

- Shared mailboxes notifications show "<no subject>" instead of the Sender Name and Subject when the "Show only generic notifications when app is locked (Android only)" policy is enabled. (G3ANDROID-17406)

Known limitations

- The forward, reply, and reply all icons for delegated email messages are not synchronizing to the Outlook Web App or Outlook when the message is sent from BlackBerry Work. (G3ANDROID-16983)
- New email message counts are not being summed for delegated accounts when the notification policy is set to 'No details'. (G3ANDROID-17159)
- All of the values set under device notification settings are automatically being reverted to their default values after a period of time. (G3ANDROID-16924)

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
200 Bath Road
Slough, Berkshire SL1 3XE
United Kingdom

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