



BlackBerry Work for iOS

Release Notes

2.16

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BlackBerry Work for iOS version 2.16.1.4387

This release of BlackBerry Work for iOS features the following enhancements:

- Fixed issue where BlackBerry Work for iOS crashes when reading or deleting email messages after upgrading to iOS 12.2 or later.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 5.0.0.85
- BlackBerry Dynamics Launcher 2.9.0.218
- BlackBerry Analytics 2.0.0.12

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 2.15.0.4237 > BlackBerry Work for iOS 2.16.0.4385 > BlackBerry Work for iOS 2.16.1.4387
- BlackBerry Work for iOS 2.15.0.4237 > BlackBerry Work for iOS 2.16.1.4387
- BlackBerry Work for iOS 2.14.2.4385 > BlackBerry Work for iOS 2.16.1.4387

Fixed issues

- BlackBerry Work for iOS crashes when reading or deleting email messages after upgrading to iOS 12.2 or later. (G3IOS-21149)

Known issues

- There are no known issues in this release.

Known limitations

- There are no known limitations in this release.

BlackBerry Work for iOS version 2.16.0.4385

This release of BlackBerry Work for iOS features the following enhancements:

- Users now receive a warning message before they reply to email messages that they have received as a BCC.
- Users can now use the long-press gesture while in calendar view to create a new calendar event.
- Users can now turn on a setting (Settings > Mail > Confirm Before Deleting) that enables a popup that warns them before they delete an email message.
- Microsoft Active Directory Authentication Library (ADAL) support for the online Presence service.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 5.0.0.85
- BlackBerry Dynamics Launcher 2.9.0.218
- BlackBerry Analytics 2.0.0.12

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 2.14.2.3734 > BlackBerry Work for iOS 2.15.0.4237 > BlackBerry Work for iOS 2.16.0.4385
- BlackBerry Work for iOS 2.14.2.3734 > BlackBerry Work for iOS 2.16.0.4385
- BlackBerry Work for iOS 2.15.0.4237 > BlackBerry Work for iOS 2.16.0.4385
- BlackBerry Work for iOS 2.14.1.3724 > BlackBerry Work for iOS 2.16.0.4385
- BlackBerry Work for iOS 2.14.1.4097 > BlackBerry Work for iOS 2.16.0.4385

Fixed issues

- BlackBerry Work for iOS shows the wrong photo when multiple contacts share the same email address. (FIRST-16212)
- iPad Pro is showing visible lag when BlackBerry Work for iOS is running in the background. (FIRST-16018)
- In BlackBerry Work for iOS after copying and pasting from an email message into a new email message, the font size changed. (FIRST-16147)
- BlackBerry Work for iOS version 2.13 is not able to synchronize recurring event details from Microsoft Outlook. (FIRST-15922)
- BlackBerry Work for iOS crashes on iPhone and iPad devices when opening an email message. (FIRST-162235)
- The last instance of a recurring event is missing in a shared calendar if the event was created with mismatched End By Date and Timezone between users. (FIRST-16129)
- The Reply and Forward prefixes in the subject field in email messages are not in language of the device. (FIRST-16154)
- Editing calendar entries in BlackBerry Work for iOS is not updating on the user's Microsoft Office 365 mailbox. (FIRST-16361)
- Email messages are not being sent to recipients, and recipients are receiving empty messages. (G3IOS-20452)
- The screen is automatically scrolling up when replying to email messages with classifications in landscape mode on iPhone XS Max devices. (G3IOS-20602)

- Calendar changes are sent with „blanked out“ comments. (G3IOS-20596)
- BlackBerry Work for iOS crashes when trying to copy text from the email details view. (G3IOS-20749)
- Mail content is duplicated while viewing mail with .html content for the first time. (G3IOS-20749)

Known issues

- Users must enter their ADAL authentication password after BlackBerry Work for iOS moves to the background or foreground or after the app refreshes. (G3IOS-20667)

Known limitations

- There are no known limitations in this release.

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