



BlackBerry Work for Android

Release Notes

2.18

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BlackBerry Work for Android version 2.18.1.1294

This release of BlackBerry Work for Android features the following enhancements:

- Bug fixes as described below

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.0.0.104
- BlackBerry Dynamics Launcher 2.10.0.115
- BlackBerry Analytics 2.1.0.19

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for Android 2.17.0.1169 > BlackBerry Work for Android 2.18.0.1271 > BlackBerry Work for Android 2.18.1.1294
- BlackBerry Work for Android 2.17.0.1169 > BlackBerry Work for Android 2.18.1.1294
- BlackBerry Work for Android 2.18.0.1271 > BlackBerry Work for Android 2.18.1.1294

Fixed issues

BlackBerry Work is showing high data consumption when viewing app data usage in Android settings after upgrading to BlackBerry Work version 2.18. (FIRST-16848, FIRST-16852)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

BlackBerry Work for Android version 2.18.0.1271

This release of BlackBerry Work for Android features the following enhancements:

- A new **Enable widgets for BlackBerry Work app** app configuration setting has been added to specify whether the BlackBerry Work for Android email or calendar widgets can be used on supported devices.
- Users can now move email messages from the Flagged, Unread, High Priority, and VIP folders to any other folder except the inbox folder.
- Users can now select whether to automatically download attachments in email messages. When the **Auto download attachments** option is set to On in BlackBerry Work, attachments are automatically downloaded in all synchronized email messages. Users can also turn on the **Cellular auto download** option to allow downloads when their devices are connected to a cellular network.
- Multi-level email classification is supported.
- You can now use the **Enable Android keyboard restricted mode** option in a BlackBerry Dynamics profile to force custom keyboards to use incognito mode. See the BlackBerry UEM documentation for more information about this feature.
- Users can now select the **No Sync Limit** option when selecting how many email messages they want to synchronize to BlackBerry Work from their mail server. Note: The user can only choose this option if the **Email Sync Window** app setting in BlackBerry UEM or Good Control is also set to **No limit**.
- You can now create URLs or QR codes that direct users to a new or updated app in the BlackBerry UEM app catalog.
- BlackBerry Enterprise Mobility Server 2.12 now supports allowing users to protect Microsoft Office files with Microsoft Azure-IP RMS (Rights Management System) or AD-RMS in BlackBerry Work.
- Users now have the following options when accepting, tentatively accepting, or declining a calendar invitation:
 - Respond with comments
 - Respond without comments
 - Do not send a response

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.0.0.104
- BlackBerry Dynamics Launcher 2.10.0.115
- BlackBerry Analytics 2.1.0.19

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for Android 2.16.0.1156 > BlackBerry Work for Android 2.17.0.1169 > BlackBerry Work for Android 2.18.0.1271
- BlackBerry Work for Android 2.16.0.1156 > BlackBerry Work for Android 2.18.0.1271
- BlackBerry Work for Android 2.17.0.1169 > BlackBerry Work for Android 2.18.0.1271

Fixed issues

Unable to navigate in email using anchor tag. (FIRST-16449)

User is returned to the top of a message while scrolling through an email on BlackBerry Key2 devices. (FIRST-16357)

BlackBerry Work is unable to properly handle redirecting from the autodiscover URL. (FIRST-16438)

Meeting invitation sent for shared calendar is shown in both recipient Inbox and Deleted Items folders. (FIRST-16638)

Message body is removed after sending an email message. (FIRST-16072)

A "Webpage not Available" error message is appearing after opening an email message. (G3ANDROID-18698)

Known issues

There are no known issues in this release.

Known limitations

User is able to send a quick reply to an email message from the notification bar without having to add a mandatory classification. (G3ANDROID-18627)

When the "Do not allow Android dictation" option in the BlackBerry Dynamics profile in BlackBerry UEM is selected to prevent dictation from keyboards, there are certain keyboards that allow dictation through other channels.

Workaround: To help prevent dictation, select the "Enable Android keyboard restricted mode" option in the BlackBerry Dynamics profile. This applies only to keyboards that support turning of personalized learning. (GD-35440/G3ANDROID-18422)

If a user activates a BlackBerry Dynamics app and access to that app later becomes blocked because of a compliance violation (based on the assigned BlackBerry UEM compliance profile), when the user tries to activate additional BlackBerry Dynamics apps, those apps cannot be activated because they cannot retrieve certificates from the blocked app.

Workaround: Resolve the compliance issue with the blocked app, or remove the blocked app and try the activation process again. (GD-41592)

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