



BlackBerry Work for iOS

Release Notes

2.18

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BlackBerry Work for iOS version 2.18.0.6012

This release of BlackBerry Work for iOS features the following enhancements:

- You can now create URLs or QR codes that direct users to a new or updated app in the BlackBerry UEM app catalog.
- Users can now select whether to automatically download attachments in email messages. When the **Auto download attachments** option is set to On in BlackBerry Work, attachments are automatically downloaded in all synchronized email messages. Users can also turn on the **Cellular auto download** option to allow downloads when connected to a cellular network.
- Support for multi-level email classification.
- A link to the product documentation has been added to the Settings menu.
- Users can now sort contacts by phonetic name when the language is set to Japanese.
- Email messages can now be synchronized with a user's mail server when BlackBerry Work is in the background. A new **Allow Background Unlock** app configuration setting has been added to BlackBerry UEM and Good Control (Beta feature).
- Users can now view meetings in their calendars for the previous three months and two years in the future.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.0.0.114
- BlackBerry Dynamics Launcher 2.10.0.231
- BlackBerry Analytics 2.1.0.28

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 2.16.0.1156 > BlackBerry Work for iOS 2.18.0.6012
- BlackBerry Work for iOS 2.16.1.4387 > BlackBerry Work for iOS 2.18.0.6012
- BlackBerry Work for iOS 2.16.0.1156 > BlackBerry Work for iOS 2.16.1.4387 > BlackBerry Work for iOS 2.18.0.6012

Fixed issues

All day events received in GMT+0 are not appearing in Day and Week view. (FIRST-16342)

When using Japanese keyboard to input a location, the first character is not included. (FIRST-16378)

Mountain Standard Time and Arizona Time are incorrectly showing as the same time. (FIRST-16395)

BlackBerry Work version 2.15 crashes with error 'NSException.reason = '-[NSTaggedPointerString substringWithRange:]: Range {1, 18446744073709551615} out of bounds; string length 1' when synchronizing. (FIRST-16448)

BlackBerry Work is crashing for a user when they attempt to setup BlackBerry Work on iOS. (FIRST-16454)

Underscores are being replaced with spaces in the email body of encrypted emails. (FIRST-16359)

Skype meetings cannot be created on iOS devices. (FIRST-16355)

If a recurring event is changed two times, the second change does not synchronize to BlackBerry Work. (FIRST-16549)

Calendar responses from BlackBerry Work cannot be opened in Microsoft Outlook on the organizer's computer when the date and time are set to use a 12 hour clock. (FIRST-16563)

BlackBerry Work crashes when a user is reading calendar events or deleting emails. (FIRST-16652)

Some text is rendered with a different font or size in BlackBerry Work version 2.16 when viewing a .msg attachment. (FIRST-16597)

BlackBerry Work crashes when using iOS 12.1.4. (FIRST-16608)

Users cannot move out of the Subject field using the return key. (FIRST-16736)

A contact that is imported into BlackBerry Work using a .vcf file is synchronized to Microsoft Exchange with a URL encoded value of Phone number '(' and ')'. (FIRST-16704)

The "Download Failure" attachment error message is incorrectly translated in Japanese. (FIRST-16777)

A file extension policy could be bypassed for files without an extension. (G3IOS-21897)

The unread email badge count is not updating after mail has been read or unread from the inbox. (G3IOS-21156)

iPad Pro is showing visible lag when BlackBerry Work for iOS is running in the background. Users must reinstall BlackBerry Work for iOS to resolve the issue.(FIRST-16018)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

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