



# **BlackBerry Work for Android**

## **Release Notes**

2.19



# Contents

**BlackBerry Work for Android version 2.19.0.1304.....4**  
    Fixed issues..... 4  
    Known issues.....5  
    Known limitations.....5

**Legal notice..... 6**

# BlackBerry Work for Android version 2.19.0.1304

This release of BlackBerry Work for Android features the following enhancements:

- Support for Android Q
- Support for right-to-left languages
- Support for RTF/HTML email signatures
- Email messages and calendar events that are forwarded to other participants on behalf of the organizer are now shown with a "Sent on behalf of" message.
- You can now define UPN or SMTP formats for ADAL token generation in modern authentication
- A warning message is now sent to users if they attempt to downgrade their email classification
- Users activated with Work and personal - user privacy (Android Enterprise with work profile) or Work and personal - full control (Android Enterprise fully managed device with work profile) can now add a photo from their personal photo galleries to email messages created in BlackBerry Work
- Email classifications can now be saved to the Drafts folder

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.0.1.83
- BlackBerry Dynamics Launcher 2.10.0.115
- BlackBerry Analytics 2.1.0.19

## OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Work for Android 2.18.1.1294 > BlackBerry Work for Android 2.19.0.1304
- BlackBerry Work for Android 2.17.0.1169 > BlackBerry Work for Android 2.19.0.1304
- BlackBerry Work for Android 2.18.0.1271 > BlackBerry Work for Android 2.19.0.1304
- BlackBerry Work for Android 2.17.0.1169 > BlackBerry Work for Android 2.18.0.1271 > BlackBerry Work for Android 2.18.1.1294 > BlackBerry Work for Android 2.19.0.1304

## Fixed issues

A shared calendar that contains an ampersand in the email address cannot be added to BlackBerry Work. (FIRST-16799)

BlackBerry Work diagnostics report is returning a failure result for BEMS after BlackBerry Connect has been activated. (FIRST-16750)

BlackBerry Work crashes for users in a specific location. (FIRST-16743)

Email messages are intermittently being truncated. (FIRST-16735)

BlackBerry Work shows high data usage consumption when viewing the app data in the device Settings.  
(FIRST-16852, FIRST-16848)

## Known issues

The Email list view displays in front of the Compose email screen while sending notes as email messages.  
(G3ANDROID-18882)

On devices running Android Q, when you pause and then resume a BlackBerry Dynamics app while a file transfer is in progress, the file transfer fails. (GD-43850)

## Known limitations

There are no known limitations in this release.

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