BlackBerry Work for iOS

Release Notes

Contents

BlackBerry Work for iOS version 2.19.2.6200

This release of BlackBerry Work for iOS features the following enhancements:

· Bug fixes as listed below.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

· BlackBerry Dynamics SDK 6.1.0.170
· BlackBerry Dynamics Launcher 2.10.2.238
· BlackBerry Analytics 2.1.1.32

OS compatibility

· For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Supported upgrades

· BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.19.2.6200
· BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.19.2.6200
· BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.2.6200

Fixed issues

Text entered into a draft document did not save. (FIRST-16961)
Text entered into a draft document did not save when replying to emails while offline and then going back online. (FIRST-16968)

Known issues

On devices running iOS 13, BlackBerry Work stops responding when a user tries to use the share feature from the long-press RTF toolbar. (G3IOS-22627)

Known limitations

There are no known limitations in this release.

BlackBerry Work for iOS version 2.19.1.6197

This release of BlackBerry Work for iOS features the following enhancements:

- iOS 13 is now supported. For more information about the supported operating systems, see the Mobile/ Desktop OS and Enterprise Applications compatibility matrix.
- If a file upload stops because the network connection is lost, users can resume the upload when the connection is restored. BEMS 2.12 or later is required for uploads to resume.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.1.0.170
- BlackBerry Dynamics Launcher 2.10.2.238
- BlackBerry Analytics 2.1.1.32

OS compatibility

- For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Supported upgrades

- BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.1.6197
- BlackBerry Work for iOS 2.19.0.6074 > BlackBerry Work for iOS 2.19.1.6197
- BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.0.6074 > BlackBerry Work for iOS 2.19.1.6197

Fixed issues

Images do not render as expected in the email message body. (FIRST-16847)

Known issues

On devices running iOS 13, BlackBerry Work stops responding when a user tries to use the share feature from the long-press RTF toolbar. (G3IOS-22627)

Known limitations

There are no known limitations in this release.

BlackBerry Work for iOS version 2.19.0.6075

This release of BlackBerry Work for iOS features the following enhancements:

- Support for iOS 13
- Images can now be copied from the email message body to an email signature
- Haptic feedback has been added when users perform any of the following functions:
  - Successfully send an email message
  - Create a calendar event
  - Respond to a calendar invitation or invite participants
  - Report a phishing incident
  - Successfully perform an edge to edge function such as delete an email message, calendar event, or remove an event participant
  - Perform filters or sorts
- You can now define UPN or SMTP formats for ADAL token generation in modern authentication
- Email messages and calendar events that are forwarded to other participants on behalf of the organizer are now shown with a "Sent on behalf of" message
- A warning message is now sent to users if they attempt to downgrade their email classification
- RTF and HTML email signatures with images are now supported
- Email classifications can now be saved to the Drafts folder

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.0.1.75
- BlackBerry Dynamics Launcher 2.10.1.232
- BlackBerry Analytics 2.1.0.28

OS compatibility

- For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Supported upgrades

- BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.0.6075
- BlackBerry Work for iOS 2.16.1.4387 > BlackBerry Work for iOS 2.19.0.6075
- BlackBerry Work for iOS 2.16.1.4387 > BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.0.6075

Fixed issues

All day events received in GMT+0 are not appearing in Day and Week view. (FIRST-16342)
When using Japanese keyboard to input a location, the first character is not included. (FIRST-16378)
Mountain Standard Time and Arizona Time are incorrectly showing as the same time. (FIRST-16395)

BlackBerry Work version 2.15 crashes with error 'NSException.reason = '-[NSTaggedPointerString substringWithRange:]: Range {1, 18446744073709551615} out of bounds; string length 1' when synchronizing. (FIRST-16448)

BlackBerry Work is crashing for a user when they attempt to setup BlackBerry Work on iOS. (FIRST-16454)

Underscores are being replaced with spaces in the email body of encrypted emails. (FIRST-16359)

Skype meetings cannot be created on iOS devices. (FIRST-16355)

If a recurring event is changed two times, the second change does not synchronize to BlackBerry Work. (FIRST-16549)

Calendar responses from BlackBerry Work cannot be opened in Microsoft Outlook on the organizer's computer when the date and time are set to use a 12 hour clock. (FIRST-16563)

BlackBerry Work crashes when a user is reading calendar events or deleting emails. (FIRST-16652)

Some text is rendered with a different font or size in BlackBerry Work version 2.16 when viewing a .msg attachment. (FIRST-16597)

BlackBerry Work crashes when using iOS 12.1.4. (FIRST-16608)

Users cannot move out of the Subject field using the return key. (FIRST-16736)

A contact that is imported into BlackBerry Work using a .vcf file is synchronized to Microsoft Exchange with a URL encoded value of Phone number '(' and ')'. (FIRST-16704)

The "Download Failure" attachment error message is incorrectly translated in Japanese. (FIRST-16777)

A file extension policy could be bypassed for files without an extension. (G3IOS-21897)

The unread email badge count is not updating after mail has been read or unread from the inbox. (G3IOS-21156)

iPad Pro is showing visible lag when BlackBerry Work for iOS is running in the background. Users must reinstall BlackBerry Work for iOS to resolve the issue.(FIRST-16018)

Known issues

On devices running iOS 13, BlackBerry Work app data is synchronized again after you upgrade to BlackBerry Work 2.19. (G3IOS-22725)

Known limitations

There are no known limitations in this release.

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