



BlackBerry Work for iOS

Release Notes

2.20

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BlackBerry Work for iOS version 2.20.2.6260

This release of BlackBerry Work for iOS features the following enhancements:

- Bug fixes as listed below.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.2.0.247
- BlackBerry Dynamics Launcher 2.10.3.240
- BlackBerry Analytics 2.2.0.40

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260
- BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260
- BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260
- BlackBerry Work for iOS 2.20.0.6252 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260
- BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.0.6252 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260

Fixed issues

Now users can forward emails with attachments after they have edited the original email. (FIRST-17067)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

BlackBerry Work for iOS version 2.20.1.6256

This release of BlackBerry Work for iOS features the following enhancements:

- Bug fixes as listed below.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.2.0.247
- BlackBerry Dynamics Launcher 2.10.3.240
- BlackBerry Analytics 2.2.0.40

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.20.1.6256
- BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.20.1.6256
- BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.1.6256
- BlackBerry Work for iOS 2.20.0.6252 > BlackBerry Work for iOS 2.20.1.6256
- BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.0.6252 > BlackBerry Work for iOS 2.20.1.6256

Fixed issues

Users were unable to import files to BlackBerry Work if the following policies were enabled: **Prevent copy from GD apps into non-GD Apps** and **Enable Importing from 3rd-party native apps**. The user received the following error message: **Cannot Receive File. Your IT administrator has blocked receiving files from non-whitelisted applications.** (FIRST-17053)

Users were unable to export files to whitelisted applications if the following option was selected in the app configuration for BlackBerry Work: **Enable exporting to 3rd-party native apps.** (FIRST-17048, G3DOCS-7421)

When users forwarded or replied to messages after they deleted an inline image, the image was still visible to the recipient. (FIRST-17015)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

BlackBerry Work for iOS version 2.20.0.6252

This release of BlackBerry Work for iOS features the following enhancements:

- iOS 13 is now supported. For more information about the supported operating systems, [see the Mobile/Desktop OS and Enterprise Applications compatibility matrix](#).
- Dark Mode is now supported.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 6.2.0.233
- BlackBerry Dynamics Launcher 2.10.3.240
- BlackBerry Analytics 2.2.0.40

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.20.0.6252
- BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.20.0.6252
- BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.0.6252
- BlackBerry Work for iOS 2.18.0.6012 > BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.0.6252

Fixed issues

BlackBerry Work crashed after authenticating. (FIRST-16978)
BlackBerry Work crashed while syncing calendar. (FIRST-16972)
Users' Microsoft Exchange credentials did not validate on the BlackBerry Work > Settings > Account screen. Also, if a user typed their password on the BlackBerry Work > Settings > Account screen, the user was not validated. (FIRST-16922)
When sending an email message using one font, the email message displayed a different font to the recipient. (FIRST-16919)
An email message opened from a .eml attachment did not display as expected. (FIRST-16826)
When users tried to check in documents to Microsoft SharePoint on the device, they received the following error message: Cannot Upload. You can't check in because it is not checked out and the check in failed. (FIRST-16586)
Scroll bar did not work as expected when users tried to view an HTML report while in portrait orientation. (FIRST-17019)

Known issues

Canceling a search in the BlackBerry Work inbox does not work as expected. (G3IOS-22497)

Search results are not displaying as expected while scrolling in email list view. (G3IOS-23004)

Known limitations

Text pasted to WkWebView from any native iOS application is not visible in Dark Mode. (G3IOS-22566)

Emoji do not display as expected when using Dark Mode. (G3IOS-22562)

When in Dark Mode, if the BlackBerry Dynamics policy is configured to allow users to copy and paste text from non-BlackBerry Dynamics apps, this does not work as expected. (G3IOS-23168)

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