



# **BlackBerry Work for iOS**

## **Release Notes**

3.0



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# BlackBerry Work for iOS version 3.0.0.7201

This release of BlackBerry Work for iOS features the following enhancements:

- **Updated SDK:** The BlackBerry Work app includes a new version of the BlackBerry Dynamics SDK and the CylancePROTECT library.
- **BlackBerry Safe Browsing:** BlackBerry Work checks each URL to determine whether it is malicious or not.
- **Minimize email window:** While writing an email, the user can drag the compose window down to minimize the email. The user can tap the minimized window to maximize it and continue to work on the email draft.
- **Conference details:** Users can configure default conference settings and quickly add them when creating new events.
- **Import .ics files:** Users can import .ics files and add them to their calendars.
- **Export .ics files:** Users can export their meetings to .ics files and send them in email messages.
- **iOS 11:** BlackBerry Work no longer supports iOS 11.
- **Enhanced meeting scheduling:** Users can drag the new event placeholder to adjust the time in the BlackBerry Work calendar based on the availability of participants, which is indicated by different colored availability indicators.
- **Email and calendar protection:** Users can now protect unprotected email and calendar attachments, Microsoft Office files saved in their Local Docs folder, and Microsoft Office files that they are previewing to a local server. This feature requires BEMS 2.12.5.6 or later.
- **Modern authentication update:** Administrators can now define UPN or SMTP formats for ADAL token generation in modern authentication for the BlackBerry Docs service.
- **Presence service status:** Administrators can now configure the Presence service status to allow users to view the presence status of other users when the environment is configured for on-premises Skype for Business in non-trusted application mode.

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 7.0.0.93
- BlackBerry Dynamics Launcher 3.0.0.249
- BlackBerry Analytics 2.3.0.44

## OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260 > BlackBerry Work for iOS 3.0.0.7201
- BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260 > BlackBerry Work for iOS 3.0.0.7201
- BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260 > BlackBerry Work for iOS 3.0.0.7201
- BlackBerry Work for iOS 2.20.0.6252 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260 > BlackBerry Work for iOS 3.0.0.7201
- BlackBerry Work for iOS 2.19.0.6075 > BlackBerry Work for iOS 2.19.1.6197 > BlackBerry Work for iOS 2.19.2.6200 > BlackBerry Work for iOS 2.20.0.6252 > BlackBerry Work for iOS 2.20.1.6256 > BlackBerry Work for iOS 2.20.2.6260 > BlackBerry Work for iOS 3.0.0.7201

## Fixed issues

Users could not view calendar events that lasted between 24 and 46 hours (inclusively) in the agenda view. (FIRST-17113)

When a user entered an email address in the To line of an email message, and then selected the Subject line, the first letter of the email address was removed. (FIRST-17094)

Autodiscover failed if the protocol portion of the Autodiscover URL was the wrong case in the app configuration. (FIRST-17084)

If a user replied to an email when they were offline, when the user was online again, saved draft email messages disappeared or a previous draft version of an email message might have been sent. (FIRST-17073)

After migrating users from on-premise to Outlook 365, no calendars displayed for the users. (FIRST-17059)

When a file name in an email attachment included Chinese characters, the file name did not display correctly to the recipient. (FIRST-17044)

When a user pasted a phone number into their email signature, the phone number did not become a link. (FIRST-17023)

Voicemail messages sounded distorted when played back through a Bluetooth 4.1 connected device. (FIRST-16997)

Users could not scroll through the body of an email message when Voiceover was activated on the device. (FIRST-16995)

Users could not send or receive email messages because of a protocol error. (FIRST-16901)

Users could not preview .rtf files. (FIRST-16849)

## Known limitations

There are no known limitations in this release.

## Known issues

When a user's conference details contains an apostrophe, the user cannot add the conference to the calendar. (G3IOS-24447)

**Workaround:** Remove the apostrophe from the conference details.

The Presence indicator does not update to display the status of online users after a user forces the app to close and then opens it again. (G3IOS-24462)

**Workaround:** Put the app in the background and then bring it to the foreground.

On iOS devices, users cannot enter an email and password if they navigate to a BlackBerry Work > Docs > Workspaces repository authentication screen. (G3DOCS-7451)

**Workaround:** Tap and hold on the Email field until the "select all" message displays. Users will then be able to add their credentials.

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