



BlackBerry Workspaces plug-in for BlackBerry UEM

Release Notes

4.6

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New in this release

Item	Description
Support for BlackBerry UEM version 12.10	<p>BlackBerry Workspaces plug-in for BlackBerry UEM is now supported on BlackBerry UEM version 12.10.</p> <p>If you upgrade to BlackBerry UEM version 12.10, you must install the BlackBerry Workspaces plug-in for BlackBerry UEM version 4.6 to prevent any BlackBerry Workspaces service interruptions.</p> <p>You must install a version of the BlackBerry Workspaces plug-in for BlackBerry UEM that is compatible with your BlackBerry UEM environment. For more information about supported configurations, see the compatibility matrix.</p> <p>For information about installing the BlackBerry Workspaces plug-in for BlackBerry UEM, contact your BlackBerry Workspaces account representative.</p>
Enable the Workspaces service for multiple users	<p>In the BlackBerry UEM management console, you can now enable the BlackBerry Workspaces service and assign the same roles to multiple users at once.</p>

Fixed issues

When Workspaces and BBM Enterprise services were both assigned to a user, the Workspaces service must have been removed before the BBM Enterprise service can be removed. (JI 2632540)

Known issues

Items marked with an asterisk (*) are new for this release.

* After saving the BlackBerry Workspaces configuration settings in the BlackBerry UEM management console, the BlackBerry Workspaces screens under Users and Settings do not display properly the next time you log in. (JI 2550563)

Workaround: Log out and log in again.

When you try to enable a user account with an email address that contains special characters such as the caret (^), astrisk (*), pound (#), or dollar (\$), with the BlackBerry Workspaces service and then try to view the BlackBerry Workspaces service information from the user's detail page, the screen is blank. (JI 2196783)

Workaround: Remove the special character from the email address before enabling the user account for the BlackBerry Workspaces service.

When you assign Workspaces capabilities to a BlackBerry UEM administrative role, that is assigned to a large group of users that are not enabled for the Workspaces service, the role is correctly assigned to the users, but only some of the users synchronize to Workspaces. (JI 1376383)

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