



BlackBerry Workspaces Server and Web Application

Release Notes

10.0

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New in this release

New in the BlackBerry Workspaces Web Application 10.0

Default file permissions: Administrators can set the default file sharing permissions and restrict the ability for users to change them when sharing files. When the security policy is enabled, administrators can apply the restrictions when they add or edit individual users.

New in the BlackBerry Workspaces Server 10.0

RedHat Enterprise Linux 7.8.0: BlackBerry Workspaces Server version 10 is a new version that must be deployed on new machines running Red Hat Enterprise Linux 7.8.0. Data from a previous BlackBerry Workspaces Server (version 9 and earlier) can be migrated to a server running version 10. Red Hat Enterprise Linux 6 reaches end of support November 30, 2020.

Supported components

BlackBerry Workspaces Server version 10.0 includes the following components:

- BlackBerry Workspaces Server v10.0; revision: 29-Git.67c14b5
- BlackBerry Workspaces Web Application v10.0; revision: 746-Git.9132e8f
- BlackBerry Workspaces Office Online Integration v1.2.4; revision: 4
- BlackBerry Workspaces for Windows v10.0; revision: 13
- BlackBerry Workspaces app for Mac v10.0; revision: 27-Git.61be8e0
- FileServer v1.8.0; revision: 2139
- INGA v2.8.0; revision: 4-Git.eaf57a6
- BlackBerry Workspaces Server Configuration Tool v10.0; revision: 11-Git.b7d2051
- SOLR v8.1; revision: 39-Git.ca33cfd
- SharePoint v3.2.3; revision: 73797
- WDDRM v7.0.0; revision: 1
- WECA Office v3.5.1; revision: 48
- CMIS v1.1.0; revision: 75238
- WOPI v1.2.4; revision: 4
- UPLOADER v2.1.0; revision: 36836
- Email Protector v2.1.2; revision: 1
- Email Injector v2.1.2; revision: 1
- API documentation v5.3.0; revision: 72465
- UCC v9.0.0; revision: 18
- BlackBerry v2.0.0

Fixed issues

BlackBerry Workspaces Server version 10.0

The BlackBerry Workspaces Web Configuration Tool could not be accessed after the Orchestration server was rebooted. (WSSERV-21288)

When multimode authentication was enabled, if a file recipient clicked the file link in the email notification, a spinning wheel appeared after they entered their username and password. (WSSERV-21250)

Known issues

For more information about known issues with the BlackBerry Workspaces server, visit support.blackberry.com/community to read article 48259.

For more information about known issues with the BlackBerry Workspaces Web Application, visit support.blackberry.com/community to read article 48261.

Known issues in the BlackBerry Workspaces Web Application

* When an administrator creates a workspace from the administrator console, if the Read acknowledgement required checkbox is selected, the "You do not have permission to perform this action" error message appears but the workspace is created anyway. (WSSERV-21594)

When performing a search for a folder, if the user clicks on one of the results in the autocomplete list, the error message "The folder was not found or has been deleted" displays. (WSSERV-21011)

When viewing a document in the online viewer in curtain mode, if the user navigates away and returns, the "To view this file, Click here" dialog does not appear correctly. (WSSERV-20994)

In the notification inbox, when a user clicks the edit link beside a document, the document opens in the Online Viewer instead of the Microsoft Online editor. (WSSERV-20965)

Workaround: Manually navigate to the file and click **Edit**.

When a Docusign file is shared from BlackBerry Workspaces, the filename appears in the email notification even though the Workspaces policy is set to exclude details. (WAP-9126)

If a user is using Microsoft Internet Explorer, when they share a workspace, an blank page displays momentarily. (WAP-8969)

When you draw lines on a file in the web application, if you share the file with a BlackBerry Workspaces for Android, iOS, or Windows user, the color of the lines and some shapes might not display as expected when the user views the file. (WAP-8161)

Known issues in the in the BlackBerry Workspaces server

* When deleting more than 20 files at a time, only the first 20 files are deleted from the server. (WSSERV-21449)

* After the installation of a BlackBerry Workspaces server, when you try to configure a Windows File Share connector a "Validation failed. The repository did not respond or does not match the selected type" error message appears. For more information, visit <https://support.blackberry.com/community> to read KB 63630.

When a file is shared, the file expiration date and time in the recipient's email notification is in UTC format. (WSSERV-21135)

If an activity report contains more than 1,048,576 rows, some of the rows do not display in Microsoft Excel. (WSSERV-20037)

Workaround: Open the source file in a text editor, create smaller source files, and open the smaller files in Excel.

The 'Full access download' option does not work for revoked documents that are encrypted with BYOK. (WSSERV-19980)

When a user tries to upload multiple protected documents simultaneously, if one of the documents has already been uploaded, an exception occurs and the upload fails. (WSSERV-19879)

Workaround: Click Retry.

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