

BlackBerry Workspaces Server and Web Application

Release Notes

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New in this release

New in the BlackBerry Workspaces Web Application 8.1.1 and Server 8.1

Item	Description
Dropbox folders	Users can accept Dropbox folders that have been shared with them. After the user accepts the invitation, the folder is added to the list of folders that they can access.
Dropbox repository information	After logging in to Dropbox in Workspaces, a notification about managing the Dropbox repository displays.
Email notification updates	Administrators can now exclude workspace, folder, and file names from the email notifications that are sent to users.

New in the BlackBerry Workspaces Web Application 8.0

Item	Description	
New online viewer	The BlackBerry Workspaces Online Viewer has been upgraded. The new viewer features a new look and feel, improved performance (especially when viewing large PDF files), and a better printing experience.	
iManage improvements	 The following improvements were made to the iManage feature: iManage repositories can now be accessed and managed through the BlackBerry Workspaces Web Application Users can share a file and manage access to files When a user has a file shared with them, a 'Shared with me' folder is created under the workspace name, which contains all the files shared with that user from that workspace When users disconnect from an iManage repository, permissions for all users that were given through workspaces are removed. After disconnecting the iManage matter displays with an iManage icon to differentiate them from workspaces. When the user reconnects to the iManage repository, they can provide new permissions. 	
Improved roles for transient workspaces	Administrators can now assign the new "Individual connector workspace owner" role to users to allow them to share, protect, and manage files that are in external repositories (for example SharePoint). When adding a transient workspace connector, administrators can choose whether to allow all users with the "Workspace Owner" role to use it or limit usage to individual users that are assigned the "Individual connector workspace owner" role. Users that don't have either role may still receive access to transient workspaces that are shared with them.	

Item	Description
Internal domains list	A warning message displays in the Workspaces management console when you need to set your organization's internal domains to ensure that licenses are being used correctly. Note: If internal domains are not defined, both internal and external users will consume a license.
Added Dropbox support	Administrators can now add a Dropbox account as a transient workspace. When it is configured, users can protect and share Dropbox files and folders using the secure collaboration features of BlackBerry Workspaces.
Notifications	Administrators and workspace administrators can now control when notifications are sent when sharing workspaces, folders, or files.
Added line annotation tool	Users can now use lines to annotate documents from the online viewer. Lines can be customized in the following ways: Drag the line to reposition it Drag the tips to reorient it Adjust the color Adjust the opacity Adjust the width Change the tips (for example, arrow tips)
Upload and download file type restrictions	You can now set which file types can be uploaded or downloaded from any device (mobile, web application, sync clients). In the console, the location of the setting is now Security Policies > Files.
Authentication reports	When an administrator generates an authentication report that is larger than 20MB, the administrator can download and save the report to the local computer.
Retention policy exception	Organization administrators can select from a list of workspaces that will ignore the retention policy and will be retained permanently.
iManage Cloud support	Cloud tenants can now add a transient iManage Cloud connector without the need for a local Unified Content Connector.

New in the BlackBerry Workspaces server 8.0

Item	Description
Added Dropbox support	Administrators can now add a Dropbox content connector to allow users to connect to a Dropbox account as a transient workspace. If it is configured, users can protect and share Dropbox files using the secure collaboration features of BlackBerry Workspaces.
Added iManage Cloud support	Administrators can now add an iManage Cloud content connector to allow users to connect to an iManage Cloud account as a transient workspace (displays the my Matters list). If it is configured, users can protect and share iManage files using the secure collaboration features of BlackBerry Workspaces.
iManage improvements	 Users can share a file and manage access to files, which are shown under the 'Shared with me' folder Users can now disconnect from an iManage workspace (Mapped matter)
Improved roles for transient workspaces	Administrators can now assign the new "An individual user" role to users to allow them to share, protect, and manage files that are in external repositories (for example SharePoint). When adding a transient workspace connector, administrators can choose whether to allow all users with the "Workspace Owner" role to use it or limit usage to individual users that are assigned the "External connector workspace owner" role. Users that don't have either permission may still receive access to transient workspaces that are shared with them.

Fixed issues in Workspaces Web Application 8.1.3

When you upload a folder to a workspace and you choose the 'Notify group members and users' option, a notification is sent to the users. (JI 2770846)

Administrators can use the Download button to download files when the Collaborate tier is enabled. (JI 2770814)

Fixed issues in Workspaces Server 8.1.0 and Web Application 8.1.1

Fixed issues in BlackBerry Workspaces Server 8.1.0

Daily file activity reports are only sent when the daily activity report email is enabled. (JI 2758527)

When adding Active Directory groups to workspaces, the groups are no longer added unexpectedly multiple times. (JI 2748796)

Files that were uploaded to Workspaces but were not submitted are now properly deleted. (JI 2745595)

When users multi-select files in a transient workspace and download them as a .zip file, users can now extract the files properly. (JI 2731917)

Fixed issues in BlackBerry Workspaces Web Application 8.1.1

Users can now download .exe, .zip, .ps1, and .esp files from the Sent Items folder. (JI 2753959)

When managing groups and distribution lists in the administrator console, the Close and Add buttons now display correctly in Internet Explorer 11. (JI 2753743)

When viewing shared annotations from Internet Explorer 11, the annotations now display correctly. (JI 2750049)

After a user renames a file, if the user deletes other files in the same folder immediately, the file that you renamed isn't included in the deletion. (JI 2733011)

Users now log out as expected after a period of browser inactivity. (JI 2732999)

Fixed issues in BlackBerry Workspaces Web Application 8.0.4

Now when user requests permission to a folder, the appropriate permission request is sent. (JI 2744716)

In a transient repository, when you share a file with an existing group, and you click 'View all permitted groups', the 'Select group' screen displays immediately. (JI 2739560)

Fixed issues in BlackBerry Workspaces Server 8.0.3

You can now upload files that are larger than 200 MB to transient repositories. (JI 2750309)

Fixed issues in BlackBerry Workspaces Web Application 8.0.3

The default permission for unsupported file types in now Full access. (JI 2737365)

When connected to an iManage repository, users can download unsupported file types that have been shared with them. (JI 2735092)

Fixed issues in BlackBerry Workspaces Server 8.0.2

Appliance customers can generate authentication activities reports. (JI 2737150)

When connected to an iManage repository, users can download unsupported file types that have been shared with them. (JI 2737088)

Fixed issues in BlackBerry Workspaces Web Application 8.0.2

You can no longer copy and paste text from the viewer to a local document. (JI 2738038)

Fixed issues in version BlackBerry Workspaces Server 8.0.1

You can now upload .csv files that contain more than 10,000 users in the distribution list. (JI 2742346)

Fixed issues in BlackBerry Workspaces Server 8.0.0

Improved the time it takes to download files from a transient workspace. (JI 2691918)

Fixed issues in BlackBerry Workspaces Web Application 8.0.0

You can navigate in the Recycle bin if there are more than 100 deleted workspaces. (JI 2687168)

iManage workspaces display in activity reports. (JI 2664222)

You can open password protected PDF files in the online viewer. (JI 2568591)

When you search for a word in a file, a counter displays that indicates how many instances of the word appear in the file. (JI 2533697)

Known issues

For more information about known issues with the BlackBerry Workspaces server, visit support.blackberry.com/community to read article 48259.

For more information about known issues with the BlackBerry Workspaces Web application, visit support.blackberry.com/community to read article 48261.

Known issues in the in the BlackBerry Workspaces Web Application

When a Docusign file is shared from BlackBerry Workspaces, the filename appears in the email notification even though the Workspaces policy is set to exclude details. (JI 2741238)

If a user is using Microsoft Internet Explorer, when they share a workspace, an blank page displays momentarily. (JI 2728645)

When you draw lines on a file in the web application, if you share the file with a BlackBerry Workspaces for Android, iOS, or Windows user, the color of the lines and some shapes might not display as expected when the user views the file. (JI 2680346)

Known issues in the in the BlackBerry Workspaces server

On the Permission management screen, files in transient workspaces (such as iManage) remain in the list even though they have already been deleted. When a user tries to select one of the deleted files to manage its permissions, an error message appears. (JI 2731917)

If an activity report contains more than 1,048,576 rows, some of the rows do not display in Microsoft Excel. (JI 2665710)

Workaround: Open the source file in a text editor, create smaller source files, and open the smaller files in Excel.

The 'Full access download' option does not work for revoked documents that are encrypted with BYOK. (JI 2652105)

When a user tries to upload multiple protected documents simultaneously, if one of the documents has already been uploaded, an exception occurs and the upload fails. (JI 2636581)

Workaround: Click Retry.

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