



BlackBerry Workspaces Server and Web Application

Release Notes

9.0

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New in this release

New in the BlackBerry Workspaces Web Application 9.0

Item	Description
Send a copy workflow improvement	The Send a copy workflow has been improved and has a new look.
Set file expiration hour	When sharing a file and setting the file expiration date, you can now also set the hour.
Jump to PDF bookmarks	In the Workspaces Online Viewer, you can now use PDF bookmarks to jump to the page that you want.
Reset user password	Organization Administrators can now reset a user's password from the Workspaces administrator console.
Download links for clients	Organization Administrators now have the option to show or hide the download links for Windows and macOS clients.
User account creation	A disclaimer notice about the user information that Workspaces gathers has been added to the account creation page.

New in the BlackBerry Workspaces server 9.0

Item	Description
License expiration	For cloud instances of BlackBerry Workspaces (not integrated with UEM), Workspaces user information and documents are automatically removed after 90 days of license expiration. Organization Administrators will receive three email reminder notifications during the 90 days to renew their licenses.
Activity reports	When generating Organization and Workspaces activity reports from the Workspaces administration console, the output limit has been increased from 5,000 to 50,000 lines.
High availability	Organizations can now add multiple unified content connector instances to enable high availability.
Support for ADFS	Added support for ADFS 4.0 for SAML-based authentication integration.

Fixed issues in version 9.0

When a document was sent with commenting enabled, the setting did not apply properly. (JI 2848736)
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Known issues

For more information about known issues with the BlackBerry Workspaces server, visit support.blackberry.com/community to read article 48259.

For more information about known issues with the BlackBerry Workspaces Web Application, visit support.blackberry.com/community to read article 48261.

Known issues in the BlackBerry Workspaces Web Application

When performing a search for a folder, if the user clicks on one of the results in the autocomplete list, the error message "The folder was not found or has been deleted" displays. (JI 2852409)

When viewing a document in the online viewer in curtain mode, if the user navigates away and returns, the "To view this file, Click here" dialog does not appear correctly. (JI 2851414)

In the notification inbox, when a user clicks the edit link beside a document, the document opens in the Online Viewer instead of the Microsoft Online editor. (JI 2834496)

Workaround: Manually navigate to the file and click **Edit**.

When a Docusign file is shared from BlackBerry Workspaces, the filename appears in the email notification even though the Workspaces policy is set to exclude details. (JI 2741238)

If a user is using Microsoft Internet Explorer, when they share a workspace, a blank page displays momentarily. (JI 2728645)

When you draw lines on a file in the web application, if you share the file with a BlackBerry Workspaces for Android, iOS, or Windows user, the color of the lines and some shapes might not display as expected when the user views the file. (JI 2680346)

Known issues in the in the BlackBerry Workspaces server

When a file is shared, the file expiration date and time in the recipient's email notification is in UTC format. (JI 2873123)

On the Permission management screen, files in transient workspaces (such as iManage) remain in the list even though they have already been deleted. When a user tries to select one of the deleted files to manage its permissions, an error message appears. (JI 2731917)

If an activity report contains more than 1,048,576 rows, some of the rows do not display in Microsoft Excel. (JI 2665710)

Workaround: Open the source file in a text editor, create smaller source files, and open the smaller files in Excel.

The 'Full access download' option does not work for revoked documents that are encrypted with BYOK. (JI 2652105)

When a user tries to upload multiple protected documents simultaneously, if one of the documents has already been uploaded, an exception occurs and the upload fails. (JI 2636581)

Workaround: Click Retry.

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