



# **BlackBerry Workspaces app for Android**

## **Release Notes**

8.2



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## New in this release

**Android 10 support:** BlackBerry Workspaces for Android now supports devices running Android 10.

## Fixed issues in BlackBerry Workspaces for Android 8.2

If you are using the BlackBerry Dynamics version of the Workspaces for Android app, when you log in using your Active Directory credentials, the app now authenticates properly. (JI 2736595)

# Known issues

For more information about known issues in BlackBerry Workspaces for Android, visit [support.blackberry.com/community](https://support.blackberry.com/community) to read article 48263.

When you create a new Microsoft Office document, you cannot edit the document because the keyboard does not appear. (JI 2756577)

**Workaround:** Create the document on another platform and add it to Workspaces.

When trying to edit a PowerPoint (.pptx) file, the keyboard does not appear. (JI 2743669)

**Workaround:** To display the keyboard, long-press and select Edit Text.

When a user tries to save a Microsoft Office document and taps Create new folder, a 'Failed to create folder' error displays. (JI 2641364)

**Workaround:** Save the document to an existing folder, then create a new folder and move the document into the new folder.

When a user tries to upload a large file, a 'Connection error' message might display. (JI 2635243)

**Workaround:** Try to upload the file again or use the BlackBerry Workspaces web application to upload the file.

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