



BlackBerry Workspaces app for Android

Release Notes

8.3

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New in this release

Status of last file sync: When the app is online and files are synchronized on the device, a message appears and confirms the number of files that were updated. When the app is offline, the message confirms the date and time of the last file synchronization.

Fixed issues in BlackBerry Workspaces for Android 8.3

There are no fixed issues in this release.

Known issues

For more information about known issues in BlackBerry Workspaces for Android, visit support.blackberry.com/community to read article 48263.

When you create a new Microsoft Office document, you cannot edit the document because the keyboard does not appear. (JI 2756577)

Workaround: Create the document on another platform and add it to Workspaces.

When trying to edit a PowerPoint (.pptx) file, the keyboard does not appear. (JI 2743669)

Workaround: To display the keyboard, long-press and select Edit Text.

When a user tries to save a Microsoft Office document and taps Create new folder, a 'Failed to create folder' error displays. (JI 2641364)

Workaround: Save the document to an existing folder, then create a new folder and move the document into the new folder.

When a user tries to upload a large file, a 'Connection error' message might display. (JI 2635243)

Workaround: Try to upload the file again or use the BlackBerry Workspaces web application to upload the file.

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Published in Canada