



BlackBerry Workspaces app for Android Release Notes

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New in this release

Set expiration time: When sharing a file and setting the file expiration date, you can now also set the time.

End of support for Android 6: Devices running Android 6 are no longer supported.

Fixed issues in BlackBerry Workspaces for Android 9.0

There are no fixed issues in this release.

Known issues

For more information about known issues in BlackBerry Workspaces for Android, visit support.blackberry.com/ community to read article 48263.

After you disable the "Sync files only over Wi-Fi" setting, the setting is enabled when you sign out and sign in again. (JI 2876812)

When you create a new Microsoft Office document, you cannot edit the document because the keyboard does not appear. (JI 2756577)

Workaround: Create the document on another platform and add it to Workspaces.

When trying to edit a PowerPoint (.pptx) file, the keyboard does not appear. (JI 2743669)

Workaround: To display the keyboard, long-press and select Edit Text.

When a user tries to save a Microsoft Office document and taps Create new folder, a 'Failed to create folder' error displays. (JI 2641364)

Workaround: Save the document to an existing folder, then create a new folder and move the document into the new folder.

When a user tries to upload a large file, a 'Connection error' message might display. (JI 2635243)

Workaround: Try to upload the file again or use the BlackBerry Workspaces web application to upload the file.

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