

BlackBerry Workspaces app for iOS

Release notes

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New in this release

Support for digital signatures in PDF files: BlackBerry Workspaces now supports the display of digital signatures in PDF files. A digital signature is used to authenticate the identity of a user.

Fixed issues in BlackBerry Workspaces for iOS 6.1.3

Now users who are using iOS 10.3 devices can close and reopen .pptx files in the BlackBerry Workspaces viewer. (JI 2655255)

Fixed issues in BlackBerry Workspaces for iOS 6.1.2

Users can no longer copy and paste text on the sign in screen. (JI 2653034)

Now when BlackBerry Workspaces Cloud users that are using a device that is running iOS12.1 search in documents, the app continues to work correctly. (JI 2652966)

Fixed issues in BlackBerry Workspaces for iOS 6.1.1

When a user opens a document in continuous view, and taps on a bookmark, they are navigated to the correct page. (JI 2637832)

If a user is using BlackBerry Workspaces for iOS 5.5.1 and BlackBerry Workspaces server version 5.8 or earlier, when the user performs a search, results were returned. (JI 2632910)

If a user is using BlackBerry Workspaces for iOS 5.5.2, the user can view PowerPoint files in continuous view. (JI 2632910)

After upgrading to BlackBerry Workspaces for iOS 5.5.1, users can see their workspaces. (JI 2627570)

Known issues

For more information about known issues in BlackBerry Workspaces for iOS, visit support.blackberry.com to read KB48258.

If a group name is too long, some of the characters are truncated. (JI 2616045)

Workaround: Use a group name that has fewer characters.

The ability to edit Microsoft Excel .xlxs files that were created in Microsoft Office is disabled. (JI 2615485)

You cannot use a search term that contains fewer than 3 characters. (JI 2550443)

If you are using an iPhone X, on the Go to Page screen, extra white space displays below the numbers. (JI 2533695)

Documentation known issues

* When you try to access pages in the documentation website docs.blackberry.com, you might receive page not found errors intermittently.

Workaround: Clear you browser cache and try again, or use a browser in incognito mode.

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BlackBerry Limited 2200 University Avenue East Waterloo, Ontario Canada N2K 0A7

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