



# **BlackBerry Workspaces for Mac**

## **Release Notes**

4.0



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# New in this release

**OS X 10.11 support:** BlackBerry Workspaces for Mac no longer supports OS X 10.11.

**Share folders:** Folders can now be shared, including the setting of a role, permissions, watermark, file expiration, and comments.

**Workspace sync reporting:** After a user performs a sync, they can view errors on the Sync status page which provides details and suggested solutions.

**Workspace sync improvements:** Improvements were made to sync speed and stability.

**Support for digital signatures in PDF files:** BlackBerry Workspaces now supports the display of digital signatures in PDF files. A digital signature is used to authenticate the identity of a user.

## Fixed issues in BlackBerry Workspaces for Mac 4.0

If your environment contains a large number of workspaces, the synchronization process no longer takes a long time to complete. (JI 2528751)

Watermarks now display correctly. (JI 2630629)

# Known issues

For more information about known issues, visit [support.blackberry.com/community](https://support.blackberry.com/community) to read article 48257. Items marked with an asterisk (\*) are new for this release.

\* After upgrading to BlackBerry Workspaces for Mac 4.0, on the Memory tab in the Activity Monitor, a finder extension named "Workspaces" might display. (JI 2617586)

If you are using any version of Microsoft Office for Mac, you cannot access RMS protected documents when you are offline. (JI 2660507)

When you move a sub-folder to the root level, if the subfolder has the same name as one of the workspaces that is at the root level, the old workspace will be overwritten and the files in the workspace will be deleted. (JI 2563031)

After you uninstall BlackBerry Workspaces for Mac, the app icon stays in the dock. The issue only occurs when you are using OS X version 10.14 and in System preferences > dock settings > the 'show recent application in dock' option is enabled. (JI 2603677)

In Preferences > Help, you cannot save log files to the workspaces folder. (JI 2583870)

When you synchronize a large workspace, the number of files that are left to synchronize does not descend as the files are synchronized. (JI 2568532)

When you start to synchronize all of your workspaces and then lose your network connection, when you connect to a network again, not all of the workspaces will resume synchronizing. (JI 2560017)

If you deselect a large workspace from the list of synchronized workspaces, the app stops responding while the workspace is being removed. (JI 2543581)

In the Workspaces Viewer you cannot view sticky notes that were added in Adobe Reader or Adobe Acrobat. (JI 2518224)

When you right-click a workspace and select 'Copy & create new workspace', there is no indication that the files are copied. (JI 2252667)

## Documentation known issues

When you try to access pages in the documentation website [docs.blackberry.com](https://docs.blackberry.com), you might receive page not found errors intermittently.

**Workaround:** Clear your browser cache and try again, or use a browser in incognito mode.

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