BlackBerry Workspaces Server and Web Application

Release Notes

7.0.4

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New in this release

New in the BlackBerry Workspaces Web Application

Item	Description
iManage repositories	Administrators can now add iManage repositories.
Home screen update	A new Shared with me section was added to the home screen.
Home screen sorting	On the home screen, users can sort from newest to oldest and from oldest to newest for files in the Pending read acknowledgment, Recent files, Favorites, and Shared with me sections.
Authentication improvements	The time it takes to authenticate with BlackBerry Workspaces has been reduced.
Internal user identification	Customers can now identify internal users based on the IP address the user originated from, which reduces the number of times that a user has to enter their credentials.

New in the BlackBerry Workspaces Server

Item	Description
iManage Work support	Infrastructure was added that enables users to connect to an iManage Work repository from their BlackBerry Workspaces for Android app and BlackBerry Workspaces for iOS app.
Shared with me	Infrastructure was added to support a new Shared with me section on the home screen of the BlackBerry Workspaces web application.
Bring Your Own Key	Infrastructure was added to support Bring Your Own Key (BYOK) from an Amazon Web Services environment. BYOK allows enterprises to encrypt their data and retain control and management of their encryption keys.
Home screen sorting	Infrastructure was added to support sorting on the home screen of BlackBerry Workspaces for Android devices and the BlackBerry Workspaces web application. Users can sort files in the Pending read acknowledgment, Recent files, and Favorites sections from newest to oldest and from oldest to newest.

Fixed issues in version 7.0.4

Tiers enablement for additional add-ons now works as expected (BYOK, iManage). (JI 2698273)

Fixed issues in version 7.0.3

Fixed issues in BlackBerry Workspaces Server 7.0.3

The BlackBerry Workspaces subscription expiration notification now contains the correct information. (JI 2691190)

Fixed issues in BlackBerry Workspaces Web Application 7.0.3

Now when a user selects and deletes files, the files are removed from the BlackBerry Workspaces Web Application. (JI 2696657)

Fixed issues in version 7.0.2

Now BlackBerry Workspaces for Android (BlackBerry Dynamics version) 6.0.2 users can log in to the app using their email address as the authentication method. (JI 2659128)
Improved printing support is enabled. For more information, contact BlackBerry Workspaces Support. (JI 2639573)

Fixed issues in version 7.0.1

Now when you configure a SAML IDP as the default IDP, authentication does not fail. (JI 2656370)
If you use Internet Explorer to log into a workspace, the authentication page displays correctly. (JI 2655212)
BlackBerry Workspaces Cloud users now can sign in to workspaces in organizations that have multiple domains using the same SAML IDP. (JI 2655210)

Fixed issues in version 7.0.0

Now, members of distribution lists are notified when a file is shared with them. (JI 2613436)
Large distributions lists with thousands of users can now be added to a workspace. (JI 2612817)
If you create a workspace and add permissions to a distribution list and a user, when you view the Users tab on the Central Management page, the number of users that were added in a distribution list now displays correctly. (JI 2612814)
In a ransomware recovery report, the user's name now displays instead of the administrator's name. (JI 2611250)
Now, if the local client time and the server time are in different time zones, document expiration times display correctly. (JI 2512020)
Files positioned at the bottom of the screen now display the entire action menu. (JI 2510560)
In large documents, the first page now displays correctly. (JI 2165239)

Known issues

For more information about known issues, visit support.blackberry.com to read KB48259.

Issues marked with an asterisk (*) are new for this release.

* When a user opens a large file in the online viewer, adds comments and annotations to the file, and closes the viewer, if the user opens the file in the online viewer again, the browser might stop responding. (JI 2651033)
* Documents uploaded when BYOK is configured and shared through DocuSign integration will still be available to the recipient in DocuSign, after revoking the BYOK. (JI 2642394)
* If a user has uploaded and annotated a file before configuring BYOK, the annotation symbol will still appear even after uploading a newer document version that has not been annotated, if BYOK is revoked. (JI 2639871)
* If you revoke the encryption key that you use for the bring your own key feature, when you try to open documents in DocuSign an error message displays. (JI 2639589)
* Revoking BYOK will not impact documents uploaded before configuring BYOK when your organization was created using a BlackBerry Workspaces server version earlier than 5.3. (JI 2638131)
* Revoking BYOK could cause Microsoft Office 97-2003 and text files uploaded when BYOK was active to display incorrectly. (JI 2633722)
* If your search string includes numbers and letters that are in the middle of the file name, no results are returned. For example, if the file name is "123abc", and you search for" 23ab", no results are returned. (JI 2617690)
* If a user shares a workspace, folder or file with an email domain, it displays in user's search results only after accessing the workspace. (JI 2591077)
When accessing BlackBerry Workspaces from the BlackBerry Work app, the error message “Could not determine which service you want to access. Please start from your service homepage” displays instead of a prompt for credentials. (JI 2621011) **Workaround**: Force close BlackBerry Work and restart it.
If a workspace or folder contains more than 100 files, a user cannot mark all of the files as favorites (JI 2603475)
If a user makes a comment in a file and mentions a user that does not have permissions on the file, when the administrator opens the notification, the location does not display in the notification. All that displays are the document name and the Approve and Deny options. (JI 2589524)
You cannot drag and drop a folder that has more than 260 characters in its name. (JI 2581838)
In the welcome email, if a user is a BlackBerry Dynamics user, the links do not direct the user to the BlackBerry Workspaces for BlackBerry Dynamics app download page but instead direct the user to the non-BlackBerry Dynamics app. (JI 2581022)

If you are performing a ransomware recovery on a user that has workspaces that belonged to a different user (because the other user has been deleted), those workspaces will not be included in the ransomware recovery. (JI 2577107)
The Workspaces server does not send a password protected .pdf file to DocuSign. (JI 2574625)
A watermark does not display on password-protected .pdf files. (JI 2565074)
A scroll bar displays on the notifications list even when it's not needed. (JI 2565063)
When a user requests an extension of their permissions on a file, the workspace administrator receives a View permissions notification. When approving the request, the new default permissions are granted, instead of the original permissions of the file. (JI 2552299)

Documentation known issue

* When you try to access pages in the documentation website docs.blackberry.com, you might receive page not found errors intermittently. **Workaround**: Clear you browser cache and try again, or use a browser in incognito mode.

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Published in Canada