



Good Control and Good Proxy

Compatibility Matrix

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Introduction

The compatibility matrix contains the latest information about Good Control, Good Proxy, and BlackBerry Enterprise Mobility Server compatibility with third-party products and services.

Unless otherwise stated, maintenance releases have the same system requirements and support levels as their related major release.

Legend

Abbreviation	Definition
NS	Not supported. The configuration is not supported.
LS	Limited support. The configuration is supported but the third-party component has not been fully assessed for compatibility.
Sup	Supported. The configuration is supported.
O	Pending. The configuration is not yet supported, but the third-party component is currently being assessed for compatibility.

Good Control server

The following sections list third-party software that is compatible with the Good Control server.

Operating system

Good Control installations are supported only on English implementations of the operating system.

Operating system (64-bit)	5.0.x	4.0.x	3.0.x
Windows Server 2008 SP2	LS	LS	LS
Windows Server 2008 R2 SP1	LS	LS	LS
Windows Server 2012	Sup	Sup	Sup
Windows Server 2012 R2	Sup	Sup	Sup
Windows Server 2016	Sup	Sup	NS

Database server

Microsoft SQL Server	5.0.x	4.0.x	3.0.x
Microsoft SQL Server 2008	NS	LS	LS
Microsoft SQL Server 2008 R2	NS	LS	LS
Microsoft SQL Server 2012	Sup	Sup	Sup
Microsoft SQL Server 2014	Sup	Sup	Sup
Microsoft SQL Server 2016	Sup	Sup	Sup

Microsoft Active Directory

	5.0.x	4.0.x	3.0.x
Microsoft Active Directory 2008	NS	Sup	Sup
Microsoft Active Directory 2012	Sup	Sup	Sup
Microsoft Active Directory 2016	Sup	Sup	NS

Browser

The following table lists the supported browsers and versions to access the Good Control console.

Browser	5.0.x	4.0.x	3.0.x
Windows Internet Explorer 9.0 ¹	NS	NS	NS
Windows Internet Explorer 10.0 ¹	NS	NS	NS
Windows Internet Explorer 11.0	Sup	Sup	Sup
Microsoft Edge	Sup	Sup	Sup
Mozilla Firefox	Sup	Sup	Sup
Google Chrome	Sup	Sup	Sup
Safari 7 for Mac +	Sup	Sup	Sup

¹ End of support has been publicly declared by the vendor.

BlackBerry Enterprise Mobility Server

	5.0.x	4.0.x	3.0.x
BEMS 2.4.x	NS	NS	Sup
BEMS 2.6.x	Sup	Sup	Sup
BEMS 2.8.x	Sup	Sup	NS

Good Proxy server

The following sections list third-party software that is compatible with the Good Proxy server.

Good Proxy must always be installed in conjunction with Good Control. Good Control and Good Proxy updates are always released at the same time. If you upgrade Good Control to a new version, you must also upgrade Good Proxy to the new version.

Operating system

Good Proxy installations are supported only on English implementations of the operating system.

Operating system (64-bit)	5.0.x	4.0.x	3.0.x
Windows Server 2008 SP2	LS	LS	LS
Windows Server 2008 R2 SP1	LS	LS	LS
Windows Server 2012	Sup	Sup	Sup
Windows Server 2012 R2	Sup	Sup	Sup
Windows Server 2016	Sup	Sup	Sup

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Published in Canada