



Mobile/Desktop OS and Enterprise Applications Compatibility Matrix

August 5, 2020

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Legend

Abbreviation	Definition
NS	Not supported. BlackBerry does not support the configuration.
LS	Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
Sup	Supported. BlackBerry supports the configuration.
O	Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

The following table lists the abbreviations used in this document for enterprise applications.

Abbreviation	Definition
BA	BlackBerry Access
BB2	BlackBerry 2FA
BBA	BlackBerry AtHoc
BBC	BlackBerry Connectivity/BlackBerry Secure Connect Plus
BBD	BlackBerry Desktop
BBM	BBM Enterprise
BBW	BlackBerry Workspaces
BDA	BlackBerry Dynamics apps (includes BlackBerry Work, BlackBerry Connect, BlackBerry Access, BlackBerry Share, BlackBerry Notes, BlackBerry Bridge, and BlackBerry Tasks)
BSG	BlackBerry Secure Gateway
BW	BlackBerry Work
SDK	BlackBerry Dynamics SDK
UEM	BlackBerry UEM Client

Mobile OS and apps

Apple

End of support for iOS 11 has been announced. For more information, visit support.blackberry.com to read [KB57538](#).

	UEM	BBM	BB2	BBC	BSG	BBW	SDK	BDA ¹	BBA
iOS 11 (latest version update)	NS	NS	NS	NS	NS	NS	NS	NS	NS
iOS 12 (latest version update)	LS	LS	LS	LS	LS	LS	LS	LS	LS
iOS 12.1 (latest version update)	LS	LS	LS	LS	LS	LS	LS	LS	LS
iOS 12.2 (latest version update)	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS 12.3 (latest version update)	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS 12.4 (latest version update)	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS 13 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 13.1 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 13.2 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 13.3 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 13.4 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 13.5 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 13.6 (latest version update) ²	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup

¹BlackBerry Work is supported only on iOS devices with more than 1GB RAM.

²For more information about BlackBerry UEM and iOS 13, read the following Critical Issue Advisories: [BlackBerry UEM and iOS 13 readiness](#) and [Policy changes related to importing files into BlackBerry Work](#).

Android OS

End of support for Android OS 6.0 has been announced. For more information, visit support.blackberry.com to read [KB57539](#).

	UEM	BBM	BB2	BBC	BSG	BBW	SDK	BDA	BBA
Android OS 6.0.x	NS	NS	NS	NS	-	NS	NS	NS	NS
Android OS 7.0.x	LS	LS	LS	LS	-	LS	LS	LS	LS
Android OS 7.1.x	Sup	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 8.0.x	Sup	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 8.1.x	Sup	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 9.0.x	Sup	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 10.0.x	Sup	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 11.0.x (beta)	0	0	0	0	-	0	0	0	0

Microsoft

	UEM	BBM	BB2	BBC	BSG	BBW	SDK	BDA	BBA
Windows Phone 8.1.x	NS	NS	NS	-	-	-	-	-	-
Windows 10 Mobile	LS	NS	NS	-	-	-	-	-	-

Desktop OS and apps

Apple

End of support for OS X 10.11 has been announced.

OS X	Cloud	12.13	12.12	12.11	BBM	BA	BW	BBW
macOS 10.12	NS	NS	NS	NS	NS	NS	NS	NS
macOS 10.13	LS	LS	LS	LS	LS	LS ¹	LS	LS
macOS 10.14	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
macOS 10.15	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup

¹ Support for BlackBerry Access requires BlackBerry Control and BlackBerry Proxy version 2.1 or later.

Google

	Cloud	12.13	12.12	12.11	BBM	BA	BW	BBW
Chrome OS ¹	NS	NS	NS	NS	NS	Sup	Sup	NS

¹ For information about support for Chrome OS, visit support.blackberry.com/community to read article 56474.

Microsoft

	Cloud	12.13	12.12	12.11	BBM	BA	BW	BBW
Windows 8.1 (64-bit only)	NS	NS	NS	NS	Sup	NS	NS	Sup
Windows 10 (64-bit only)	Sup ²	Sup ²	Sup ²	Sup ²	Sup ²	Sup ²	Sup ^{1,2}	Sup ²

¹ BlackBerry Work for Windows 10 requires BlackBerry Access version 1.5.0.24 or later.

² Not supported in Windows 10 Home.

Mail servers

Microsoft

	BSG	BW ¹	BBD ²
Microsoft Exchange Server 2010 SP3	Sup	Sup	Sup
Microsoft Exchange Server 2013 SP1	Sup	Sup	Sup
Microsoft Exchange Server 2016	Sup	Sup	Sup
Microsoft Exchange Server 2019	Sup	Sup	Sup
Microsoft Office 365	Sup	Sup	Sup

¹ BlackBerry Work is supported on Microsoft Exchange ActiveSync (EAS) and supplemented by Microsoft Exchange Web Services (EWS).

² BlackBerry Desktop is supported with Microsoft Exchange Web Services (EWS) only.

IBM

	BSG	BW ¹
IBM Notes Traveler 9.0.1 (Microsoft Exchange ActiveSync 14.1)	NS	NS
IBM Notes Traveler 9.0.1.x (Microsoft Exchange ActiveSync 14.1)	LS	NS
IBM SmartCloud (Microsoft Exchange ActiveSync 12.1)	NS	NS

¹ BlackBerry Work does not support IBM Notes Traveler natively. Visit the BlackBerry [Marketplace for Enterprise Software](#) to read about third-party apps such as [Genoa Transformer](#) for IBM Notes Traveler.

Novell

	BSG	BW
GroupWise Server 2014 R2	LS	-

	BSG	BW
GroupWise Mobility Service 2.0 (Microsoft Exchange ActiveSync 12.1)	-	NS
GroupWise Mobility Service 2.0.1 (Microsoft Exchange ActiveSync 12.1)	-	NS
GroupWise Mobility Service 2.1 (Microsoft Exchange ActiveSync 14 and 14.1)	-	NS

Google

	BSG	BW
Google Apps (Microsoft Exchange ActiveSync 12.0 and 12.1)	-	NS

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

Published in Canada