

BlackBerry DynamicsCritical Issue Advisory

BlackBerry Dynamics Upcoming TLS Protocol and Cipher Changes

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Summary

BlackBerry will be making changes to the list of supported cipher suites for BlackBerry infrastructure connections on June 30, 2020. These cipher suite changes will impact the legacy Good Control server version 2.0.3.11 and earlier, and BlackBerry Dynamics SDK version 3.1 and earlier.

The impacted Good Control versions have been out of support since 2016; for more information refer to the BlackBerry Software Lifecycle Overview page. This is a courtesy reminder for any customers running these older, non-supported Good Control and BlackBerry Dynamics SDK versions to upgrade to a supported version or transition to BlackBerry UEM for continued support. For more information about the benefits of upgrading, refer to the Benefits Guide.

BlackBerry Dynamics Supported Cipher Suites

Cipher Suites	BlackBerry Dynamics NOC	Dynamics SDK Infrastructure Connections	Dynamics SDK Application Connections
TLSv1.2	Yes	Yes	Yes
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (0xc030)	Yes	Yes	Yes
TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384 (0xc02c)	Yes	Yes	Yes
TLS_DHE_DSS_WITH_AES_256_GCM_SHA384 (0x00a3)	No	Yes	Yes
TLS_DHE_RSA_WITH_AES_256_GCM_SHA384 (0x009f)	No	Yes	Yes
TLS_RSA_WITH_AES_256_GCM_SHA384 (0x009d)	No	No	Yes
TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256 (0xc02f)	Yes	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA256 (0xc02b)	Yes	No	Yes
TLS_DHE_DSS_WITH_AES_128_GCM_SHA256 (0x00a2)	No	No	Yes
TLS_DHE_RSA_WITH_AES_128_GCM_SHA256 (0x009e)	No	No	Yes
TLS_RSA_WITH_AES_128_GCM_SHA256 (0x009c)	No	No	Yes

TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384 (0xc028)	Yes	Yes	Yes
TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA384 (0xc024)	Yes	No	Yes
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA (0xc014)	No	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA (0xc00a)	No	No	Yes
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256 (0xc027)	Yes	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA256 (0xc023)	Yes	No	Yes
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA (0xc013)	No	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA (0xc009)	No	No	Yes
TLS_DHE_RSA_WITH_AES_256_CBC_SHA256 (0x006b)	No	No	Yes
TLS_DHE_DSS_WITH_AES_256_CBC_SHA256 (0x006a)	No	No	Yes
TLS_DHE_RSA_WITH_AES_256_CBC_SHA (0x0039)	No	No	Yes
TLS_DHE_DSS_WITH_AES_256_CBC_SHA (0x0038)	No	No	Yes
TLS_DHE_RSA_WITH_AES_128_CBC_SHA256 (0x0067)	No	No	Yes
TLS_DHE_DSS_WITH_AES_128_CBC_SHA256 (0x0040)	No	No	Yes
TLS_DHE_RSA_WITH_AES_128_CBC_SHA (0x0033)	No	No	Yes
TLS_DHE_DSS_WITH_AES_128_CBC_SHA (0x0032)	No	No	Yes
TLS_RSA_WITH_AES_256_CBC_SHA256 (0x003d)	No	No	Yes
TLS_RSA_WITH_AES_256_CBC_SHA (0x0035)	No	No	Yes
TLS_RSA_WITH_AES_128_CBC_SHA256 (0x003c)	No	No	Yes
TLS_RSA_WITH_AES_128_CBC_SHA (0x002f)	No	No	Yes
TLS_DHE_RSA_WITH_AES_256_GCM_SHA384 (0x9f)	Yes	No	No
TLS_DHE_RSA_WITH_AES_128_GCM_SHA256 (0x9e)	Yes	No	No

TLS_RSA_WITH_AES_256_CBC_SHA256 (0x3d)	Yes	No	No
TLSv1.1	No	No	Yes (Policy Controlled)
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA (0xc014)	No	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA (0xc00a)	No	No	Yes
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA (0xc013)	No	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA (0xc009)	No	No	Yes
TLS_DHE_RSA_WITH_AES_256_CBC_SHA (0x0039)	No	No	Yes
TLS_DHE_DSS_WITH_AES_256_CBC_SHA (0x0038)	No	No	Yes
TLS_DHE_RSA_WITH_AES_128_CBC_SHA (0x0033)	No	No	Yes
TLS_DHE_DSS_WITH_AES_128_CBC_SHA (0x0032)	No	No	Yes
TLS_RSA_WITH_AES_256_CBC_SHA (0x0035)	No	No	Yes
TLS_RSA_WITH_AES_128_CBC_SHA (0x002f)	No	No	Yes
TLSv1.0	No	No	Yes (Policy Controlled)
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA (0xc014)	No	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA (0xc00a)	No	No	Yes
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA (0xc013)	No	No	Yes
TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA (0xc009)	No	No	Yes
TLS_DHE_RSA_WITH_AES_256_CBC_SHA (0x0039)	No	No	Yes
TLS_DHE_RSA_WITH_AES_128_CBC_SHA (0x0033)	No	No	Yes
TLS_RSA_WITH_AES_256_CBC_SHA (0x0035)	No	No	Yes
TLS_RSA_WITH_AES_128_CBC_SHA (0x002f)	No	No	Yes
TLS_DHE_DSS_WITH_AES_256_CBC_SHA (0x0038) (Android only)	No	No	Yes

TLS_DHE_DSS_WITH_AES_128_CBC_SHA (0x0032)	No	No	Yes
(Android only)			

Impact

- Good Control 1.9 and Good Proxy 1.9 and earlier: Good Control will no longer work due to loss of connectivity to the BlackBerry Infrastructure. Active containers will not be wiped but will no longer work. To restore functionality, customers must upgrade first to Good Control 2.0.3.11 and Good Proxy 2.0.3.7, and then to Good Control 2.2.511.26 and Good Proxy 2.2.511.16.
- Good Control 2.0.3.11 and Good Proxy 2.0.3.7: Good Control will no longer work due to loss of connectivity to the BlackBerry Infrastructure. Active containers will not be wiped but will no longer work. To restore functionality, customers must upgrade to Good Control 2.2.511.26 and Good Proxy 2.2.511.16.
- BlackBerry Dynamics SDK versions 3.1 and earlier: BlackBerry Dynamics SDK versions 3.1 and earlier will no longer compile. Ensure you are using BlackBerry Dynamics SDK version 3.4 and later.
- · Good Control 2.2.511.26 and Good Proxy 2.2.511.16 and later: No impact.

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